FUJITSU

REFRIGERANT R32
INVERTER

AIR CONDITIONER

Wall mounted type

SERVICE MANUAL

INDOOR

ASBG09CMBA
ASBG12CMBA

OUTDOOR

AOBG09CMCA
AOBG12CMCA

FUJITSU GENERAL LIMITED

SR_AS096EF_02
2023.03.13

Notices:
- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

Trademarks

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REFRIGERANT R32
INVERTER

1. GENERAL INFORMATION

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1. GENERAL INFORMATION

GENERAL INFORMATION

1. Specifications

1-1. Indoor unit

Type					Wall mounted	
					Inverter, Cooling only	
Model name					**ASBG09CMBA**	**ASBG12CMBA**
Power supply					220 V~ 60 Hz	
Power supply intake					Outdoor unit	
Available voltage range					198—242 V	
Capacity			Rated	kW	2.64	3.52
				Btu/h	9,000	12,000
			Min.—Max.	kW	0.9—3.2	0.9—3.8
				Btu/h	3,100—10,900	3,100—13,000
Input power			Rated	kW	0.69	0.94
			Min.—Max.		0.22—1.18	0.16—1.29
Current			Rated	A	3.5	4.7
EER				kW/kW	3.83	3.74
Sensible capacity				kW	2.47	2.96
Power factor				%	90	91
Moisture removal				L/h (pints/h)	1.1 (1.9)	
Maximum operating current*1				A	6.5	
Fan	Airflow rate		HIGH	m^3/h	640	750
			MED		560	640
			LOW		480	480
			QUIET		310	310
	Type × Qty				Crossflow fan × 1	
	Motor output			W	35	
Sound pressure level*2			HIGH	dB (A)	40	43
			MED		36	40
			LOW		32	
			QUIET		21	
Heat exchanger	Dimensions (H × W × D)			mm	Main: 320 × 630 × 20 Sub: 84 × 630 × 13.3	
	Fin pitch				Main: 1.1 Sub: 1.4	
	Rows × Stages				Main: 2 × 20 Sub: 1 × 4	
	Pipe type				Copper tube	
	Fin type				Aluminum	
Enclosure	Material				Polystyrene	
	Color				White Approximate color of Munsell N9.25/	
Dimensions (H × W × D)	Net			mm	268 × 840 × 203	
	Gross				270 × 884 × 336	
Weight	Net			kg	8.0	
	Gross				10.5	
Connection pipe	Size		Liquid	mm (in)	Ø6.35 (Ø1/4)	
			Gas		Ø9.52 (Ø3/8)	
	Method				Flare	
Drain hose	Material				PP+HDPE	
	Tip diameter			mm	Ø13.8 (I.D.), Ø15.0 to Ø16.8 (O.D.)	
Operation range				°C	18 to 32	
				%RH	80 or less	
Remote controller					Wireless (Option: Wired, Mobile app*3 [FGLair™])	

NOTES:

- Specifications are based on the following conditions:
  - Cooling: Indoor temperature of 27°CDB/19°CWB, and outdoor temperature of 35°CDB/24°CWB.
  - Pipe length: 5 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *1: Maximum current is maximum value when operated within the operation range.
- *2: Sound pressure level:
  - Measured values in manufacturer's anechoic chamber.
  - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- *3: Available on Google Play™ store or on App Store®. Optional WLAN Adapter is also required. For details, refer to the setting manual.

GENERAL INFORMATION

1-2. Outdoor unit

Type				Inverter, Cooling only	
Model name				**AOBG09CMCA**	**AOBG12CMCA**
Power supply				220 V~ 60 Hz	
Power supply intake				Outdoor unit	
Available voltage range				198—242 V	
Starting current			A	3.5	4.7
Fan	Airflow rate		m^3/h	1,740	1,700
	Type × Qty			Propeller fan × 1	
	Motor output		W	23	
Sound pressure level*1			dB (A)	46	48
Heat exchanger type		Dimensions (H × W × D)	mm	504 × 650 × 18.19	Main 1: 504 × 630 × 18.19 Main 2: 504 × 630 × 18.19
		Fin pitch		1.3	Main 1: 1.3 Main 2: 1.3
		Rows × Stages		1 × 24	Main 1: 1 × 24 Main 2: 1 × 24
		Pipe type		Copper tube	
		Fin type	Type (Material)	Aluminum	
			Surface treatment	Blue fin	
Compressor	Type			DC rotary	
	Motor output		W	500	550
Refrigerant		Type		R32	
		Charge	g	450	650
Refrigerant oil		Type		VG74	RB74AF
		Amount	cm^3	200	240
Enclosure		Material		Steel sheet	
		Color		Beige Approximate color of Munsell 10YR 7.5/1.0	
Dimensions (H × W × D)	Net		mm	541 × 663 × 290	
	Gross			602 × 804 × 375	
Weight	Net		kg	21	24
	Gross			23	26
Connection pipe	Size	Liquid	mm (in)	Ø6.35 (Ø1/4)	
		Gas		Ø9.52 (Ø3/8)	
	Method			Flare	
	Pre-charge length		m	15	
	Max. length			20	
	Max. height difference			15	
	Additional charge		g/m	20	
Operation range*2			°C	18 to 50*3	

NOTES:

- Specifications are based on the following conditions:
  - Cooling: Indoor temperature of 27 °CDB/19 °CWB, and outdoor temperature of 35 °CDB/24 °CWB.
  - Pipe length: 5 m, Height difference: 0 m.
- Protective function might work when using it outside the operation range.
- *1: Sound pressure level
  - Measured values in manufacturer's anechoic chamber.
  - Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.
- *2: The protection circuits might activate to stop the unit's operation outside the temperature range.
- *3: Suction temperature of the outdoor unit.

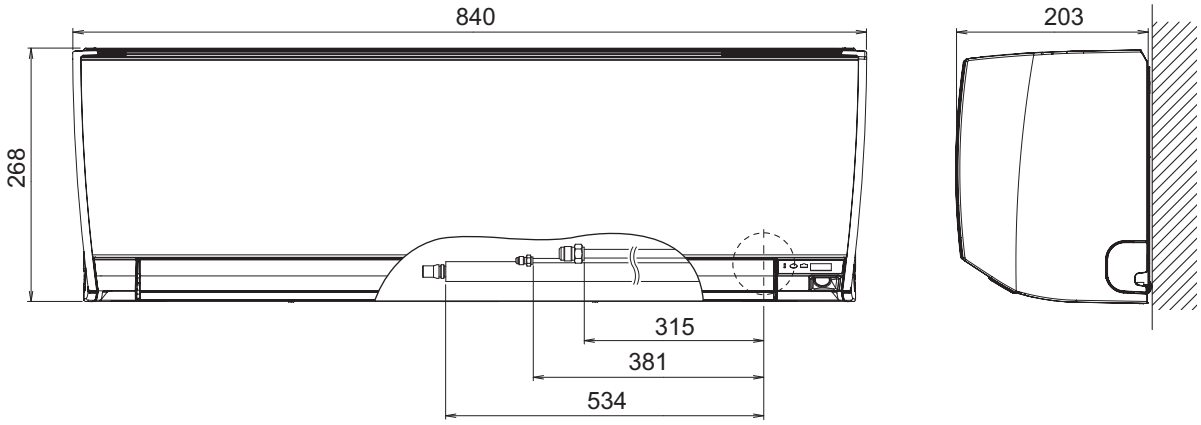
GENERAL INFORMATION

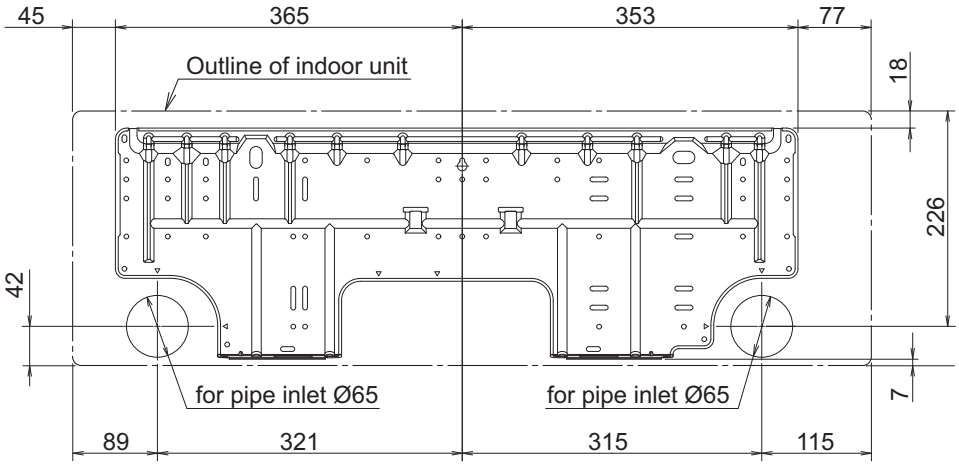
2. Dimensions

2-1. Indoor unit

■ Models: ASBG09CMBA and ASBG12CMBA

Unit: mm



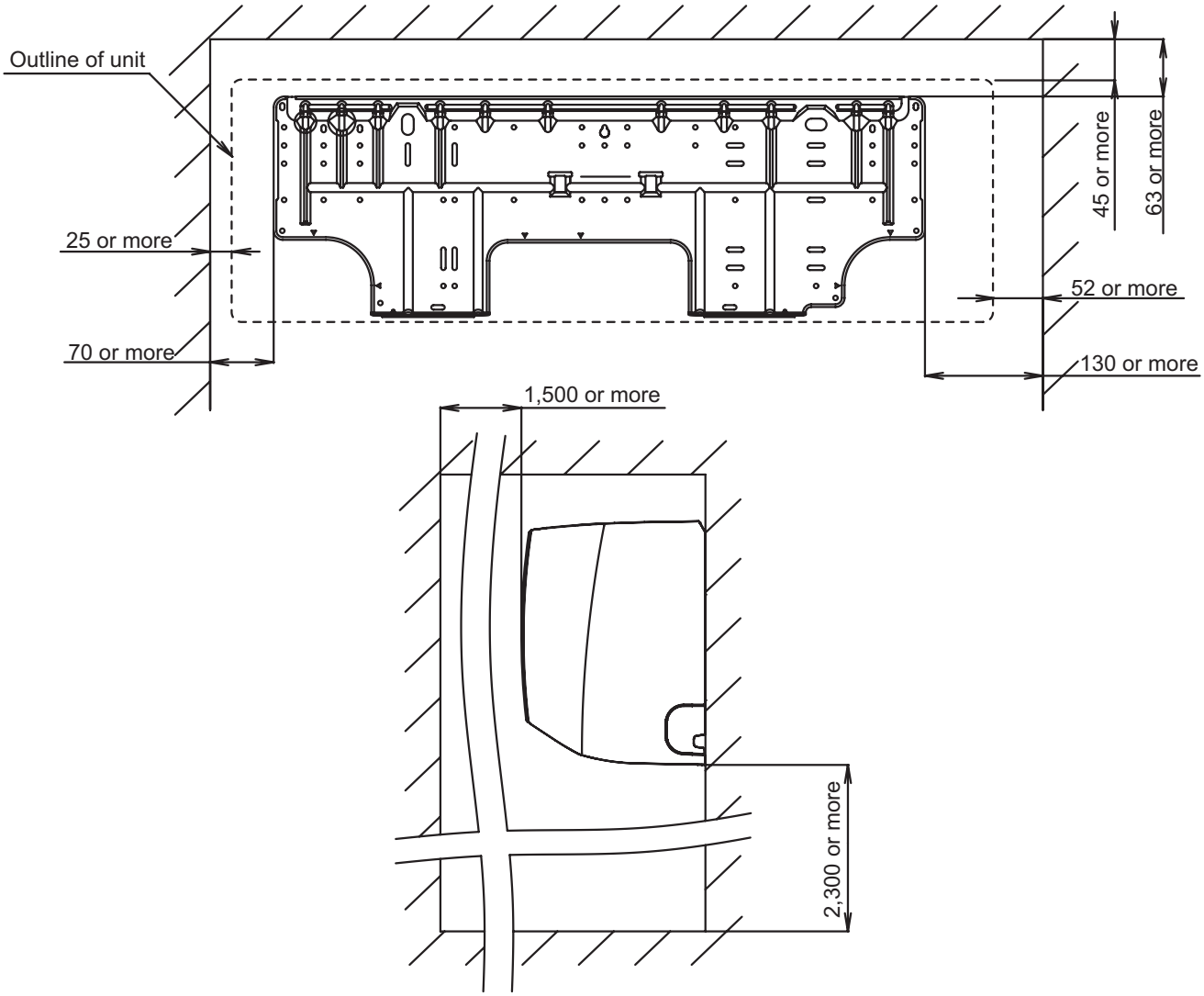


GENERAL INFORMATION

● Installation space requirement

Provide sufficient installation space for product safety.

Unit: mm

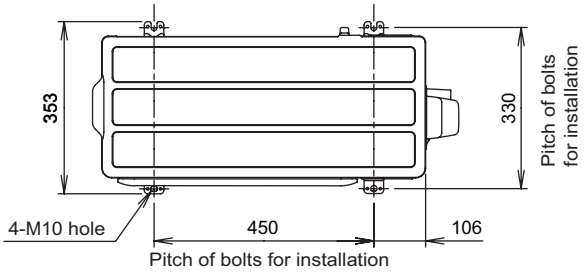


GENERAL INFORMATION

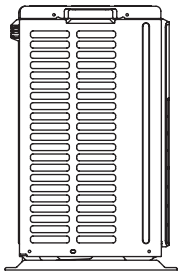
2-2. Outdoor unit

■ Models: AOBG09CMCA and AOBG12CMCA

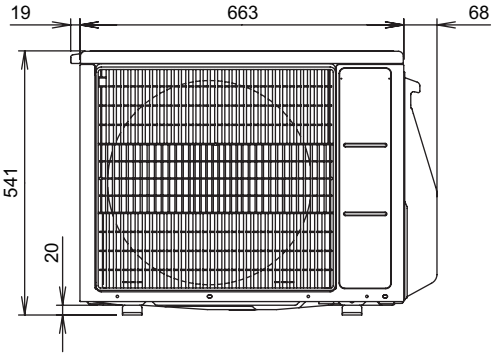
Unit: mm



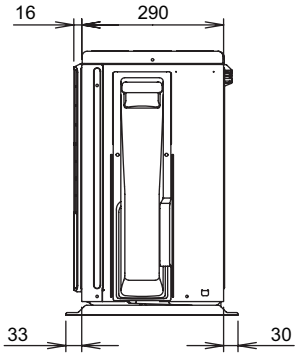
Top view



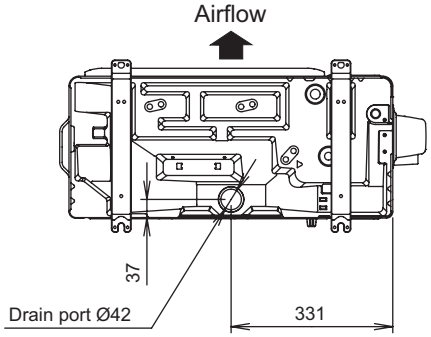
Side view



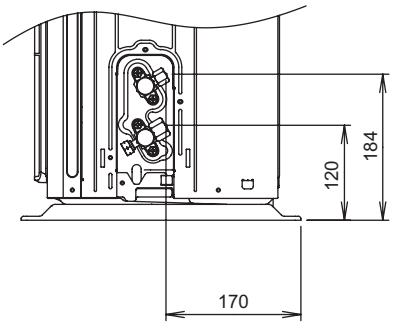
Front view



Side view



Bottom view



Side view (Valve part)

GENERAL INFORMATION

REFRIGERANT R32
INVERTER

2. TECHNICAL DATA AND PARTS LIST

2023.02.20
SR_CH02_AS095EF_01

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2. TECHNICAL DATA AND PARTS LIST

TECHNICAL DATA AND PARTS LIST

1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

⚠ CAUTION

- Service personnel
  - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
  - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
  - Servicing shall be performed only as recommended by the manufacturer.
- Work
  - Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. When repairing the refrigerant system, refer to the precautions written in the installation manual of the products before you start servicing.
  - Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
  - All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
  - Work in confined spaces shall be avoided.
  - The area around the workspace shall be sectioned off.
  - Ensure that the conditions within the area have been made safe by control of flammable material.
  - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
  - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
  - Do not place any other electrical products or household belongings under the product.
  - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
- Checking for presence of refrigerant
  - The area shall be checked with an appropriate refrigerant leak detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
  - Ensure that the leak detector being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

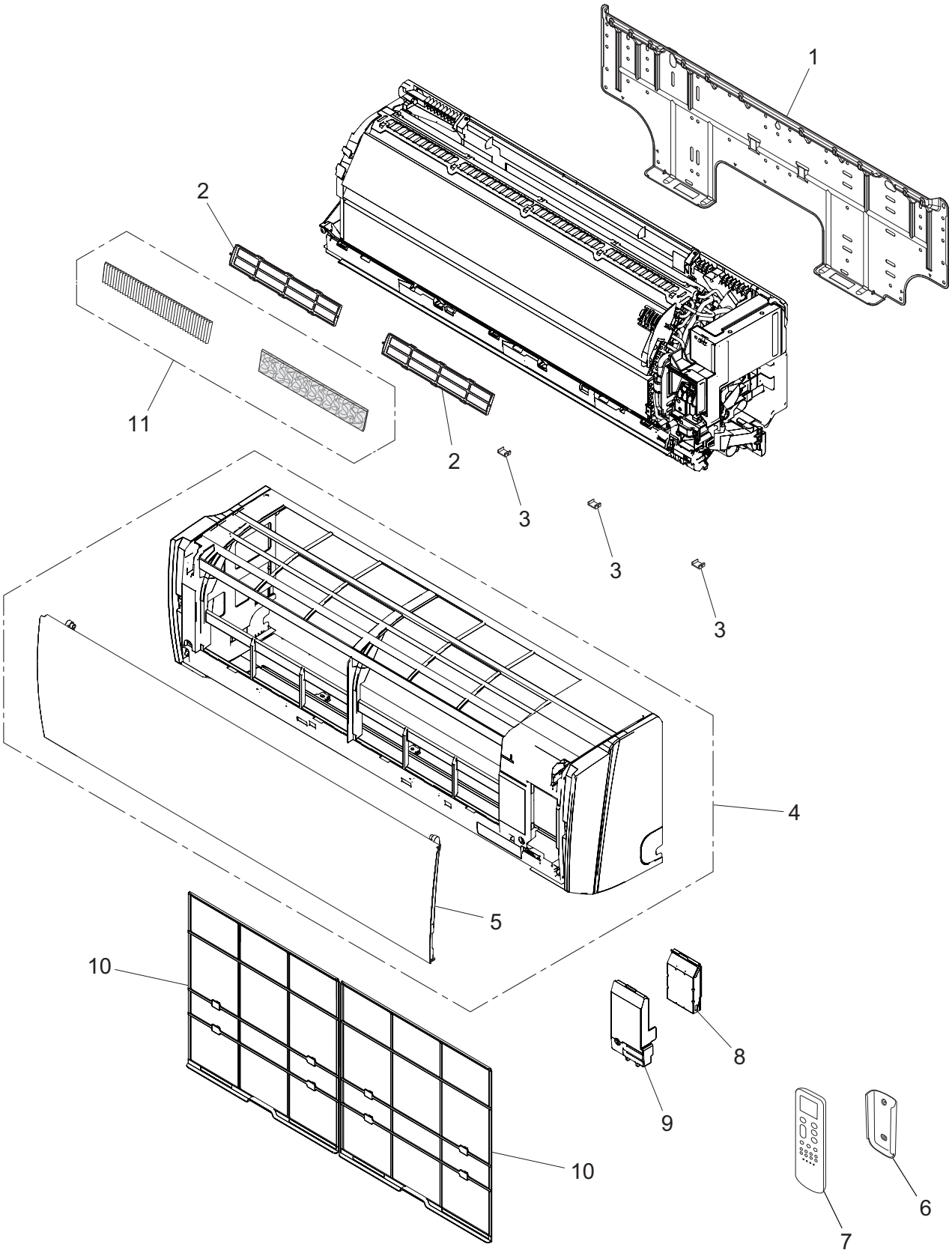
- Service parts information and design are subject to change without notice for product improvement.
- For the latest information of the service parts, refer to our Service Portal.
  https://fujitsu-general.force.com/portal/
- Precise figure of the service parts listed in this manual may differ from the actual service parts.

TECHNICAL DATA AND PARTS LIST

2. Indoor unit parts list

2-1. Models: ASBG09CMBA and ASBG12CMBA

■ Exterior parts



TECHNICAL DATA AND PARTS LIST

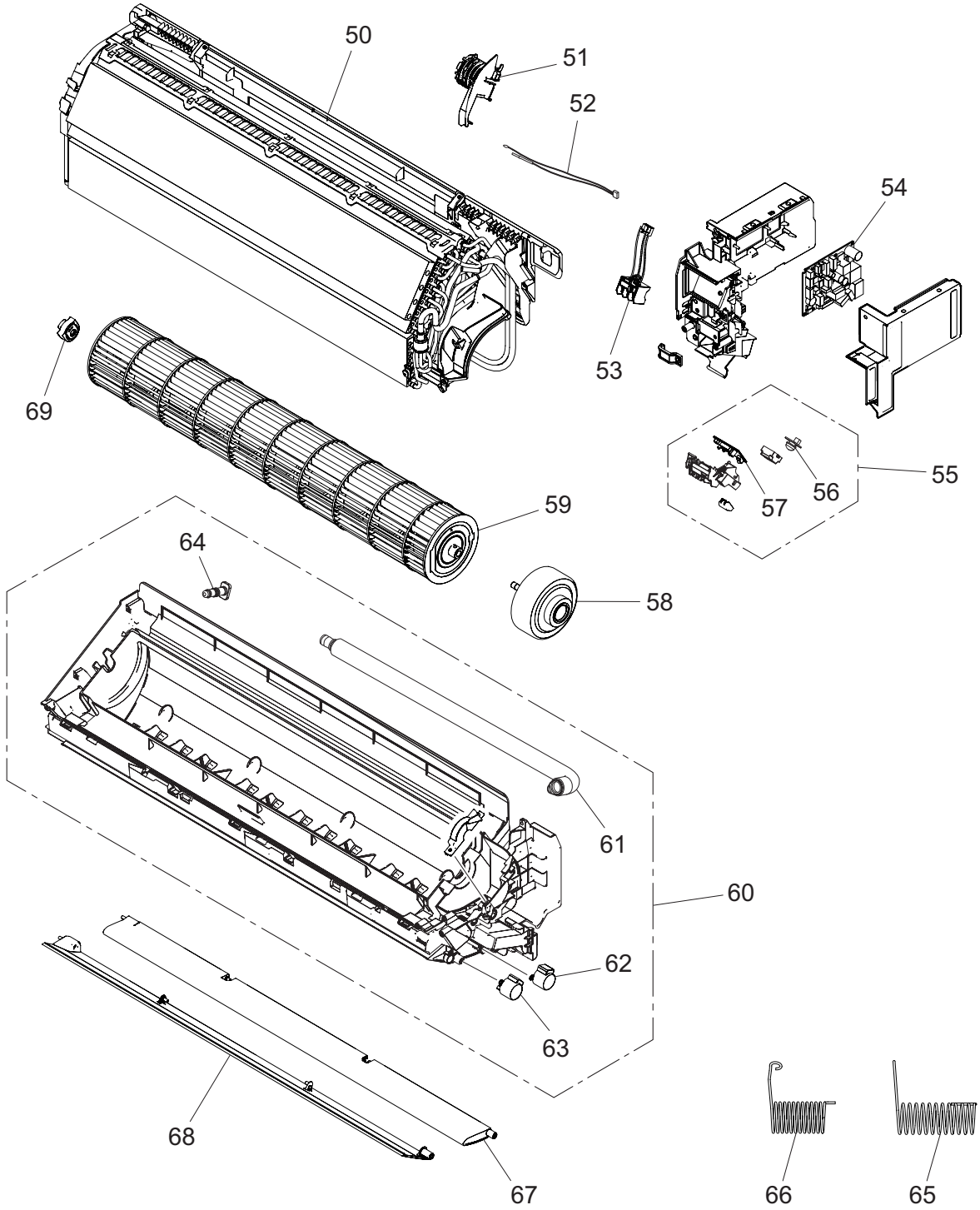
Item no.	Part no.	Part name	Service part	
1	9332882018	Bracket panel		♦
2	9332911008	Filter holder		♦
3	9309002081	Screw cover		♦
4	9332995015	Front panel sub assy	◊	
5	9332996005	Intake grille assy	◊	
6	9350319008	Remote controller holder		♦
7	9358435014	Wireless remote controller		♦
8	9332906004	Wire shield		♦
9	9332894004	Wire cover		♦
10	9332875010	Air filter		♦
11	9317250009	Air cleaning filter assy		♦

◊: For purchasing, contact our local sales subsidiary.

♦: For purchasing, visit our service portal.

■ Chassis

TECHNICAL DATA AND PARTS LIST



TECHNICAL DATA AND PARTS LIST

Item no.	Part no.	Part name	Service part	
50	9332989694	Evaporator total assy		♦
51	9332868005	Room thermistor holder		♦
52	9901160028	Thermistor assy		♦
53	9900720001	Terminal 2P		♦
54	9709427668	Main PCB (09 model)	◊	
	9709427675	Main PCB (12 model)	◊	
55	9709773024	Indicator PCB assy		♦
56	9317755061	Pyroelectric sensor		♦
57	9709431016	Indicator PCB		♦
58	9603342005	DC fan motor		♦
59	9316830004	Crossflow fan assy	◊	
60	9333009100	Casing assy	◊	
61	9316904002	Drain hose assy		♦
62	9900790103	Stepping motor (Diffuser)		♦
63	9900790028	Stepping motor (Louver)		♦
64	9316177017	Drain cap		♦
65	9332999006	Louver spring		♦
66	9333010007	Diffuser spring		♦
67	9332998009	Diffuser assy		♦
68	9333353005	Horizontal louver		♦
69	9306628024	Bearing C assy		♦

◊: For purchasing, contact our local sales subsidiary.

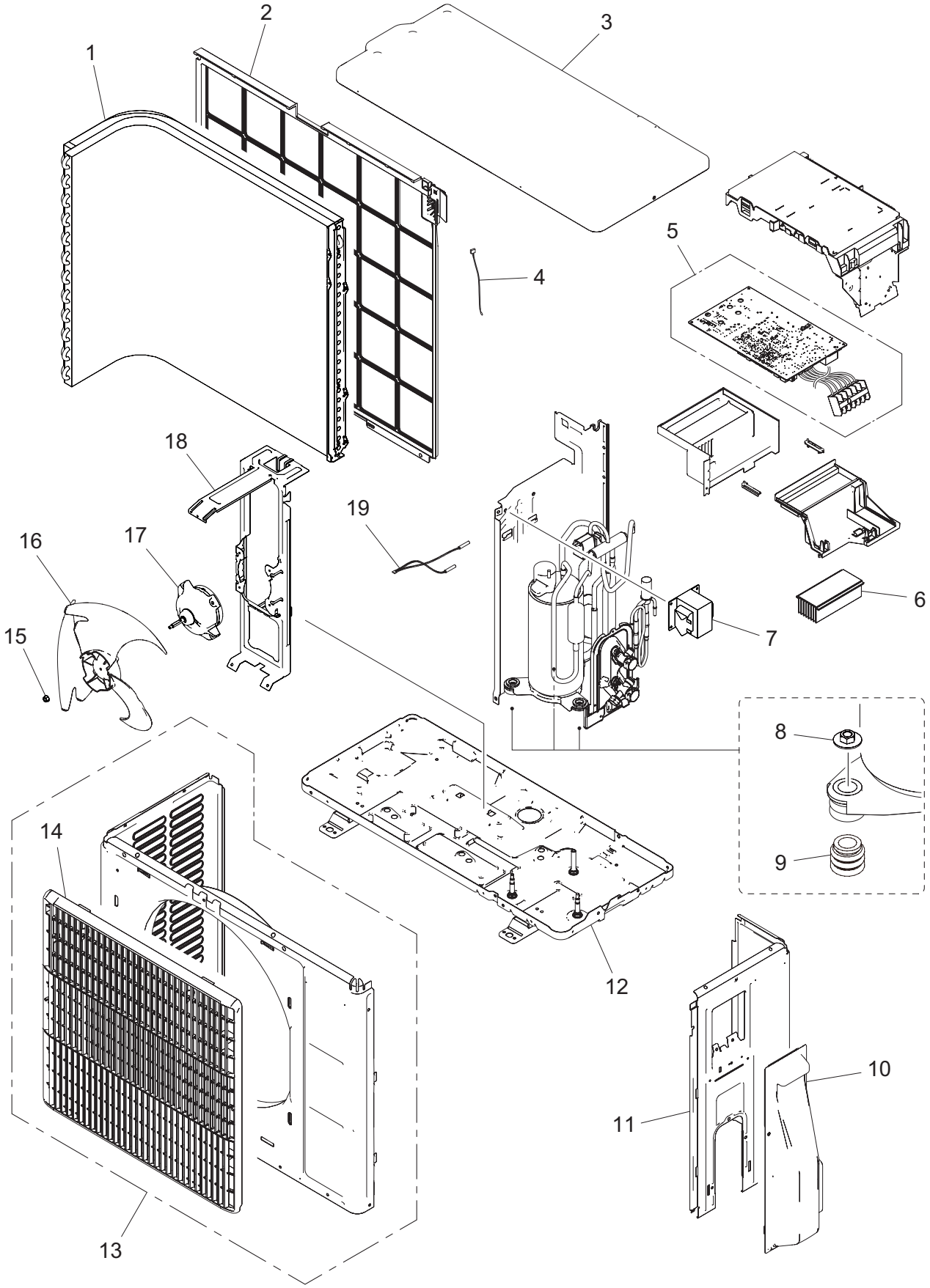
♦: For purchasing, visit our service portal.

TECHNICAL DATA AND PARTS LIST

3. Outdoor unit parts list

3-1. Models: AOBG09CMCA and AOBG12CMCA

■ Exterior parts and chassis

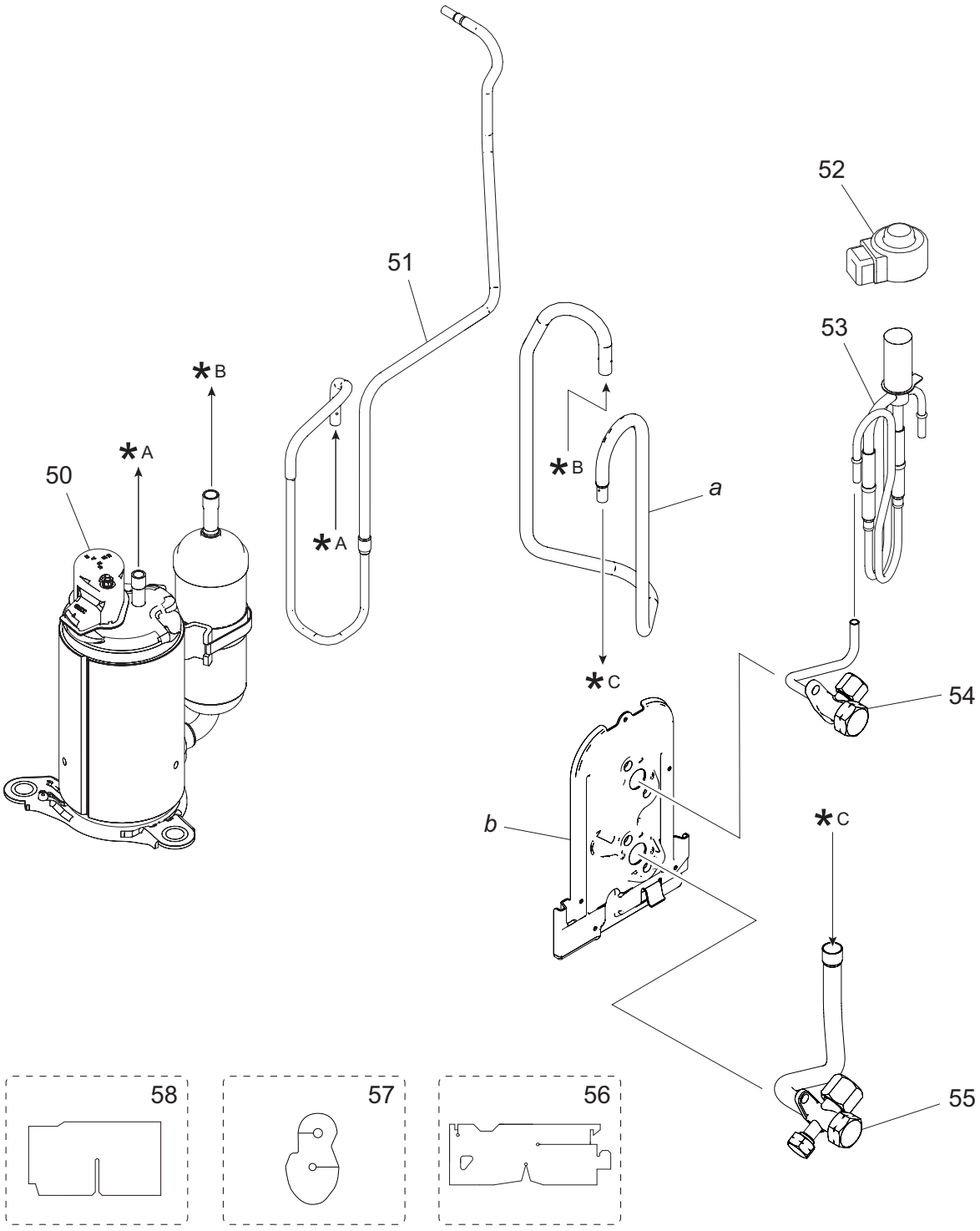


TECHNICAL DATA AND PARTS LIST

Item no.	Part no.	Part name	Service part
1	9323834781	Heat exchanger unit (09 model)	♦
	9322273024	Condenser total assy (12 model)	♦
2	9322811059	Protective net assy	♦
3	9322556165	Top panel assy	♦
4	9900565053	Thermistor (Outdoor temp.)	♦
5	9709688175	Main PCB (09 model)	♦
	9709688182	Main PCB (12 model)	♦
6	9333787008	Heat sink	♦
7	9901012013	Reactor assy	♦
8	9313437008	Special nut (M8 with washer)	♦
9	9322386007	Rubber cushion	♦
10	9322570000	Switch cover assy	♦
11	9322552112	Cabinet right assy	♦
12	9323501003	Base assy	♦
13	9322555380	Front panel assy (09 model)	♦
	9322555328	Front panel assy (12 model)	♦
14	9322135001	Blow grille	♦
15	0700103070	Nut	♦
16	9322136008	Propeller fan	♦
17	9603553005	DC fan motor	♦
18	9322553089	Motor bracket assy (09 model)	♦
	9322553096	Motor bracket assy (12 model)	♦
19	9901103018	Thermistor assy (09 model)	♦
	9900727062	Thermistor assy (12 model)	♦

TECHNICAL DATA AND PARTS LIST

■ Compressor (for 09 model)

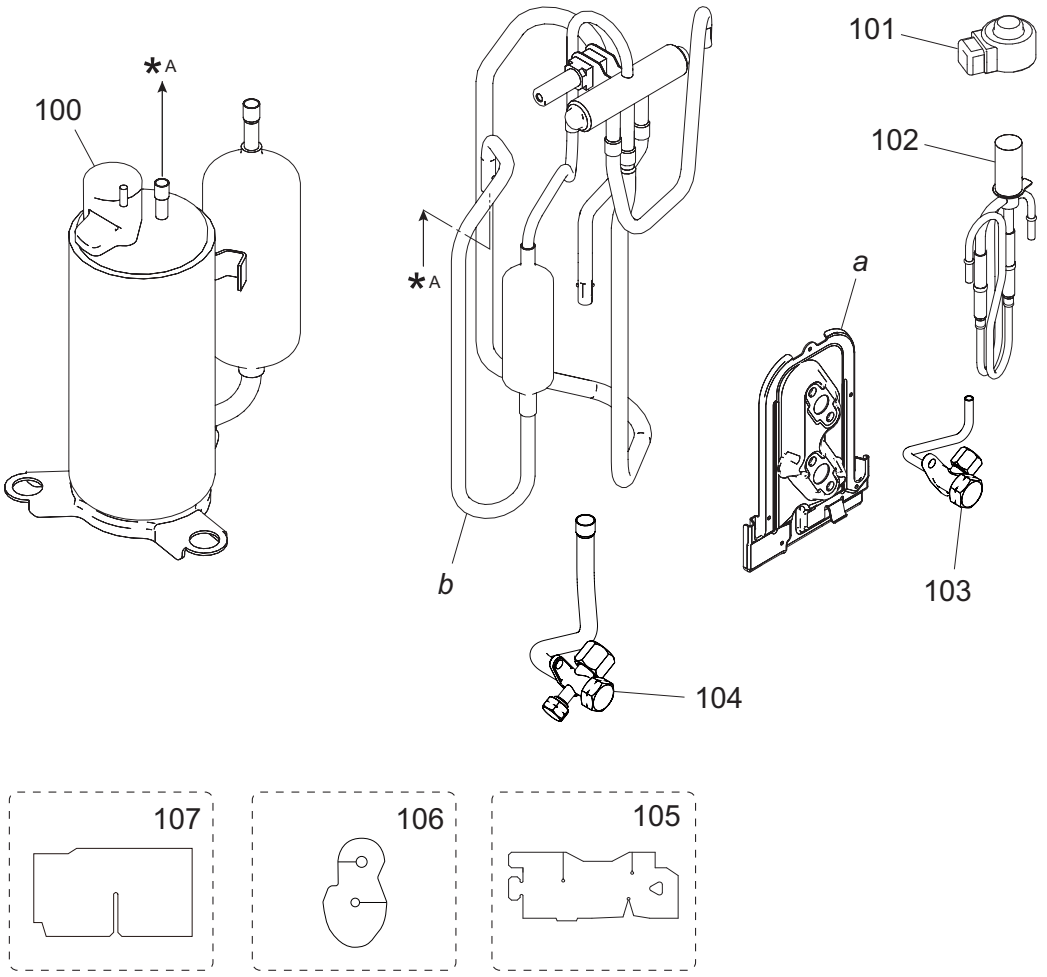


TECHNICAL DATA AND PARTS LIST

Item no.	Part no.	Part name	Service part
50	9388202006	Compressor assy	♦
51	9300347006	Discharge pipe assy	♦
52	9970222009	Expansion valve coil	♦
53	9322403001	Pulse motor valve assy	♦
54	9322472007	2-way valve assy	♦
55	9322473004	3-way valve assy	♦
56	9300357005	Sound insulator B	♦
57	9322389008	Sound insulator H	♦
58	9334109007	Sound insulator F	♦
a	—	Suction pipe	—
b	—	Valve bracket	—

TECHNICAL DATA AND PARTS LIST

■ Compressor (for 12 model)



TECHNICAL DATA AND PARTS LIST

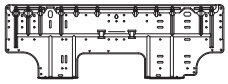
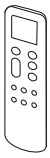
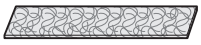
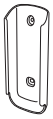
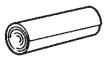
Item no.	Part no.	Part name	Service part
100	9322425003	Compressor assy	♦
101	9970222009	Expansion valve coil	♦
102	9322403001	Pulse motor valve assy	♦
103	9322472007	2-way valve assy	♦
104	9322473004	3-way valve assy	♦
105	9300357005	Sound insulator B (09 model)	♦
	9324110006	Sound insulator B (12 model)	♦
106	9322389008	Sound insulator H	♦
107	9334109007	Sound insulator F	♦
a	—	Valve bracket	—

TECHNICAL DATA AND PARTS LIST

4. Accessories

4-1. Indoor unit

■ Models: ASBG09CMBA and ASBG12CMBA

Part name	Exterior	Qty	Part name	Exterior	Qty
Operation manual		1	Self-tapping screw (large)		5
Installation manual		1	Self-tapping screw (small)		2
Wall hook bracket		1	Filter holder		2
Remote controller		1	Ion deodorization filter		1
Remote controller holder		1	Apple-catechin filter		1
Cloth tape		1			

4-2. Outdoor unit

■ Models: AOBG09CMCA and AOBG12CMCA

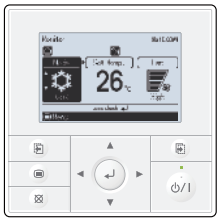
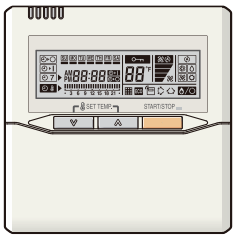
Part name	Exterior	Qty	Part name	Exterior	Qty
Installation manual		1			

TECHNICAL DATA AND PARTS LIST

5. Optional parts

5-1. Indoor unit

■ Controllers

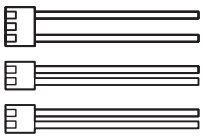
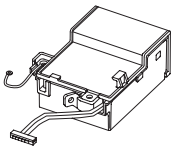
Exterior	Part name	Model name	Summary
	Wired Remote Controller	UTY-RVNYM	Large and full-dot liquid crystal screen, wide and large keys easy to press, user-intuitive arrow key. Wire type: Polar 3-wire Optional Communication Kit is necessary for installation.
	Wired Remote Controller	UTY-RNNYM	Room temperature can be controlled by detecting the temperature accurately with thermo sensor. Wire type: Polar 3-wire Optional Communication Kit is necessary for installation.
	Simple Remote Controller	UTY-RSNYM	Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Polar 3-wire Optional Communication Kit is necessary for installation.

NOTES:

- Available functions may differ by the remote controller. For details, refer to the operation manual.
- When using the group controlling system of the Wired Remote Controller, using WLAN Adapter is prohibited.

TECHNICAL DATA AND PARTS LIST

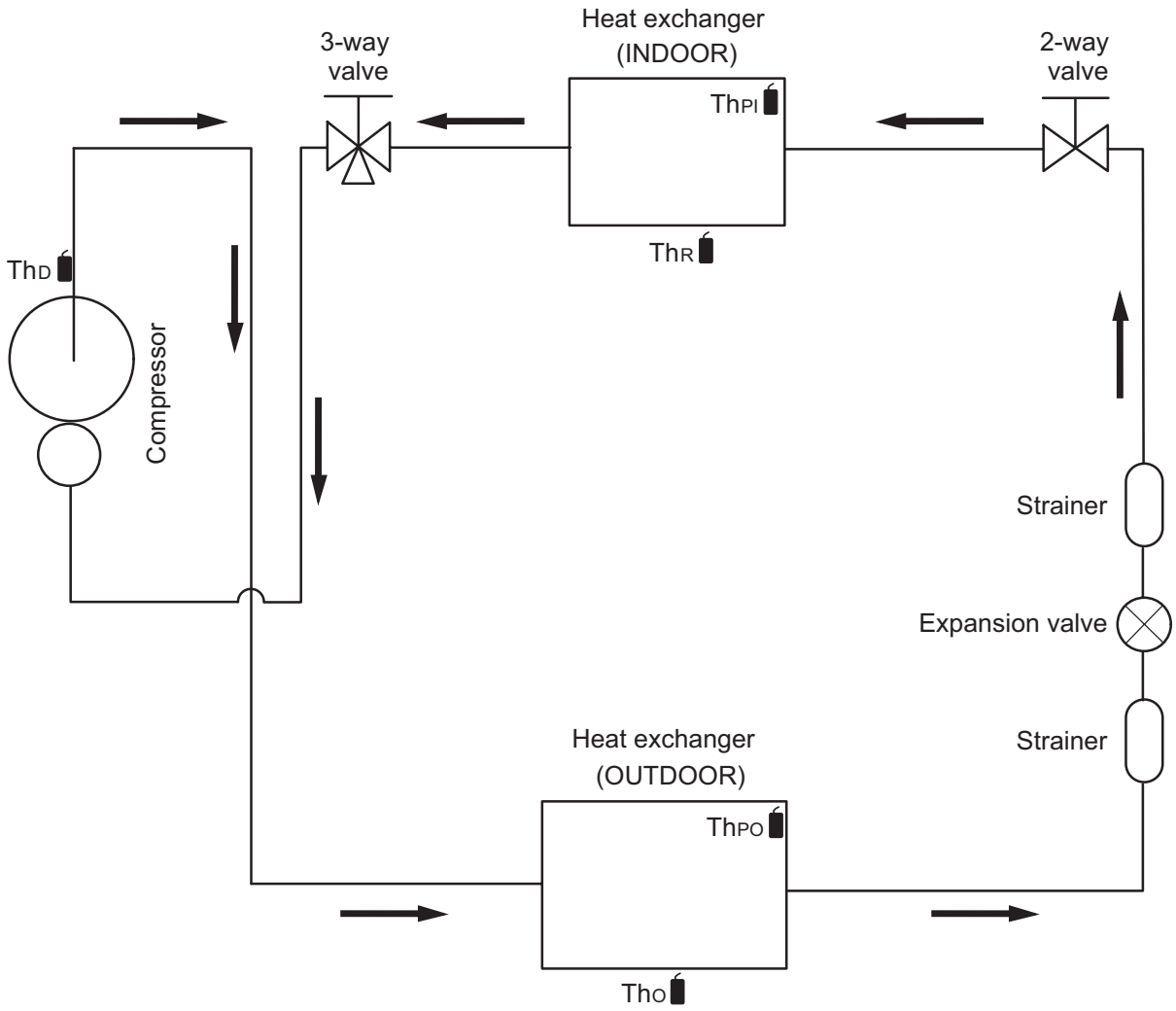
■ Others

Exterior	Part name	Model name	Summary
	External Connect Kit	UTY-XWZXZ5	Required when external device is connected.
	Communication Kit	UTY-XCBXZ2	Use to connect with optional devices and air conditioner PCB. Connecting point: CN2 on Main PCB
	WLAN Adapter	UTY-TFNXZ2	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. Appropriate application for each region is required to use this option. For details, contact FGL sales company. The following service part is available for the attached wire replacement. • Wire with connector (Service part No.: 9705932012) Optional Communication Kit is necessary for installation.

TECHNICAL DATA AND PARTS LIST

6. Refrigerant system diagrams

6-1. Model: AOBG09CMCA



ThD : Thermistor (Discharge temperature)

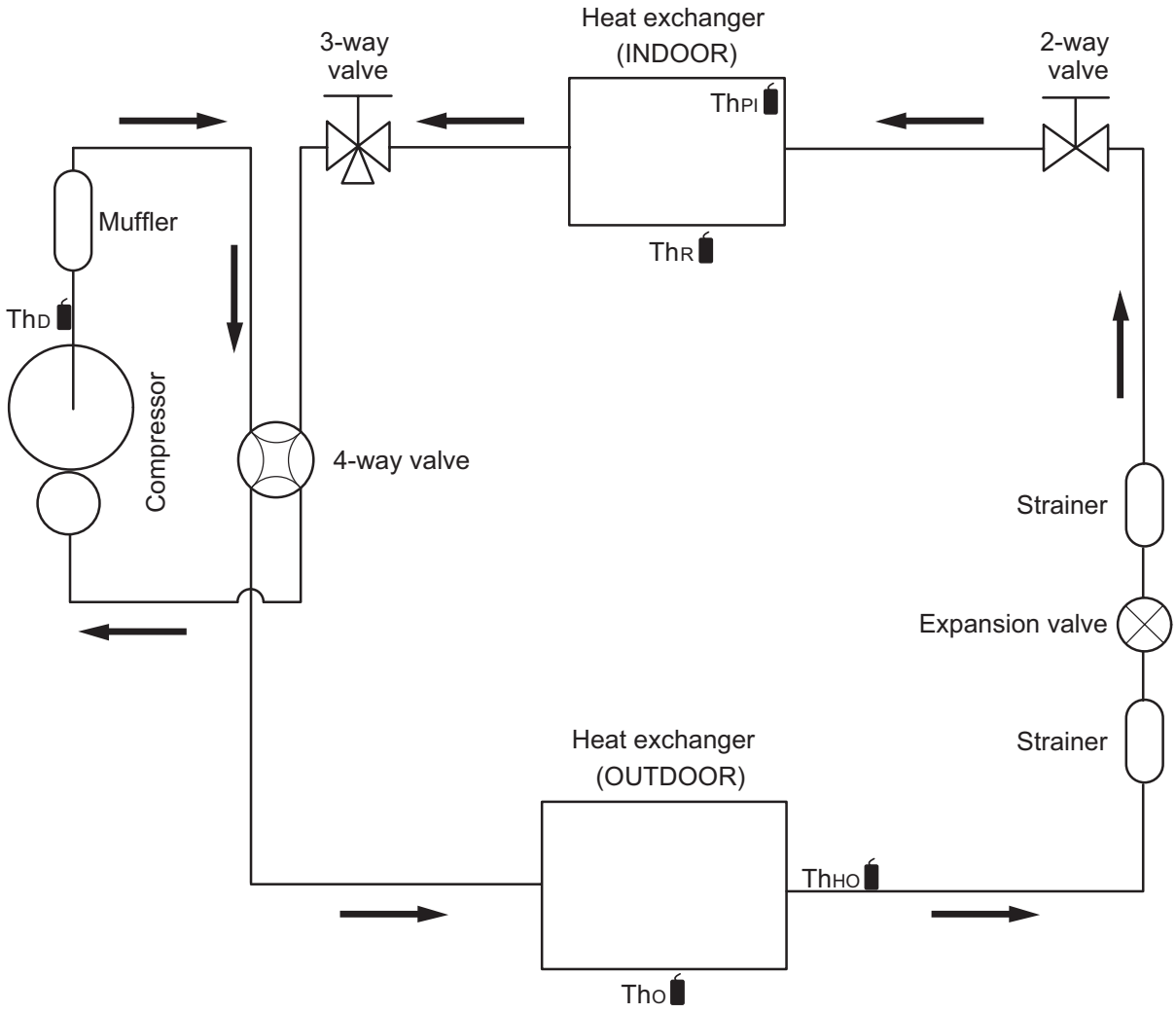
ThO : Thermistor (Outdoor temperature)

ThPO: Thermistor (Pipe temperature)

ThPI : Thermistor (Pipe temperature)

ThR : Thermistor (Room temperature)

6-2. Model: AOBG12CMCA



ThD : Thermistor (Discharge temperature)

ThO : Thermistor (Outdoor temperature)

ThHO: Thermistor (Heat exchanger out temperature)

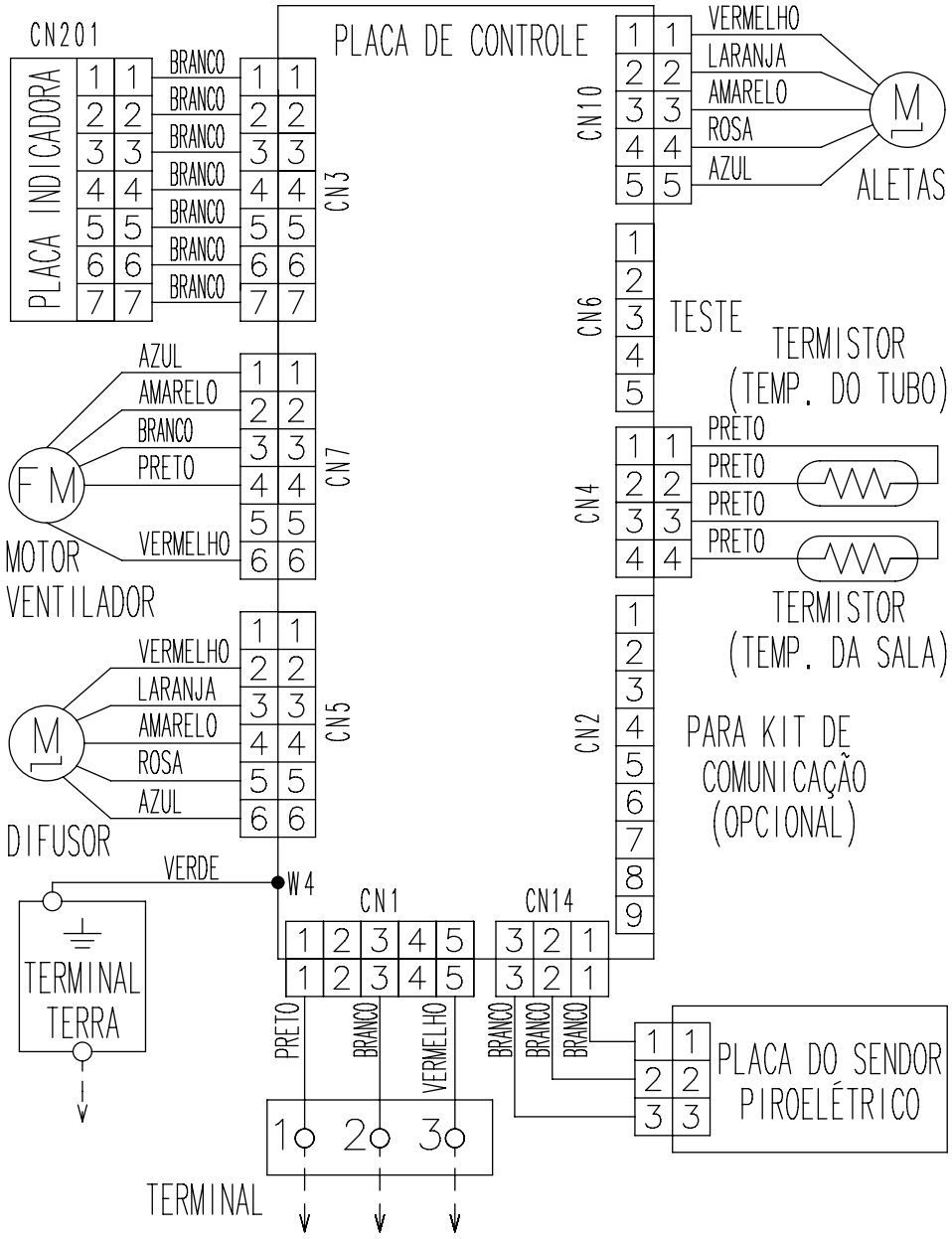
ThPI : Thermistor (Pipe temperature)

ThR : Thermistor (Room temperature)

7. Wiring diagrams

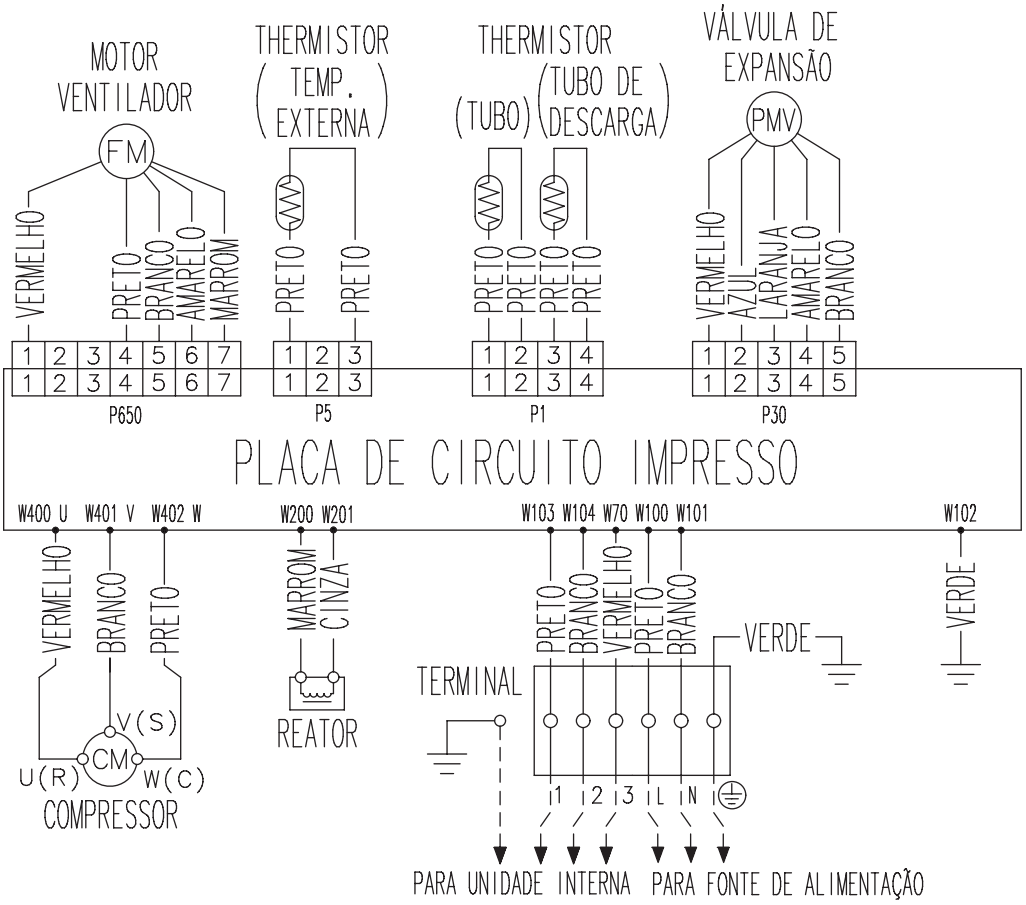
7-1. Indoor unit

■ Models: ASBG09CMBA and ASBG12CMBA



7-2. Outdoor unit

■ Models: AOBG09CMCA and AOBG12CMCA

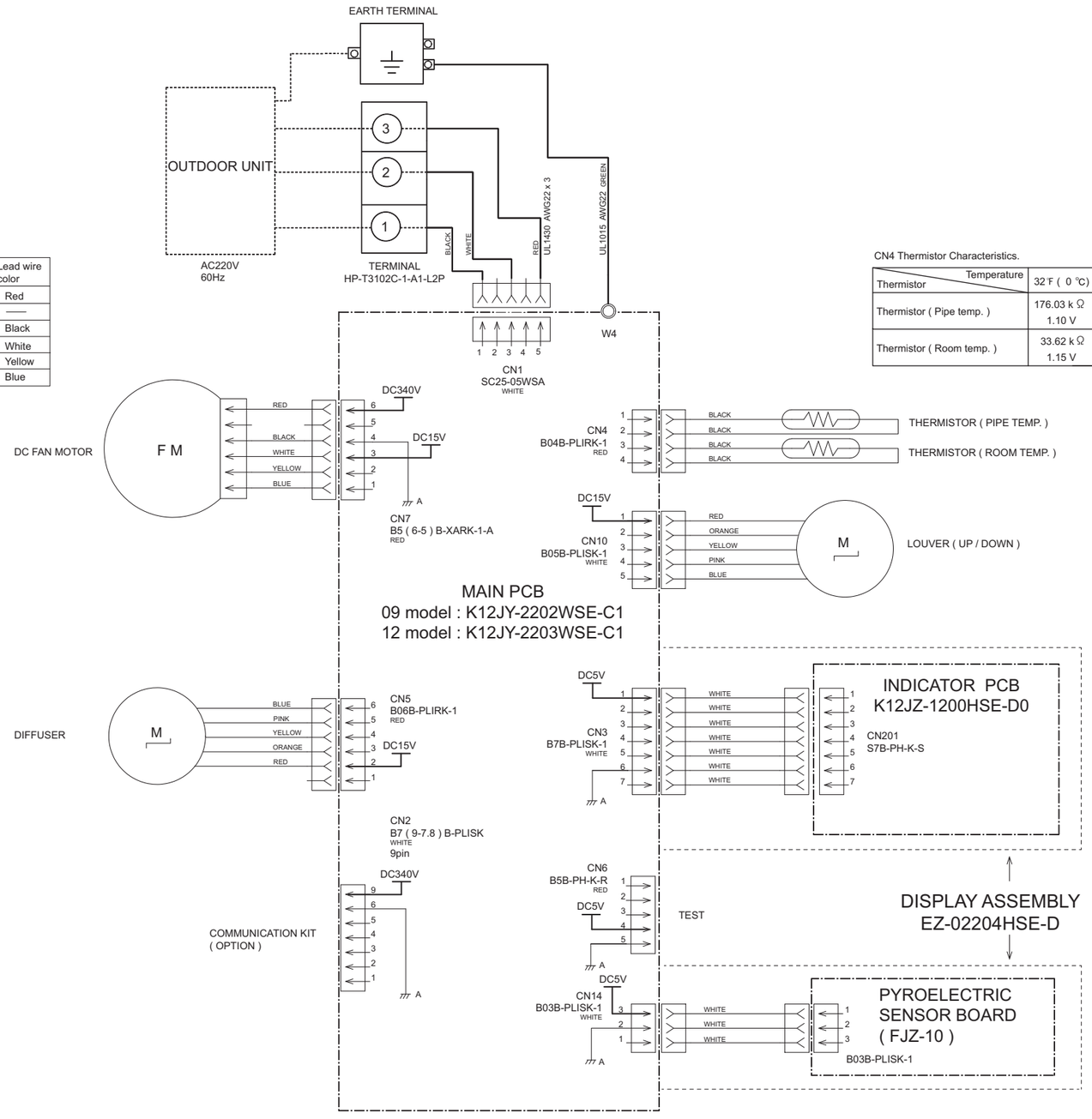


8. PC board diagrams

8-1. Models: ASBG09CMBA and ASBG12CMBA

TECHNICAL DATA AND PARTS LIST

CONTROL UNIT
09 model : EZ-02203WSE
12 model : EZ-02204WSE



CN7 DC Fan motor

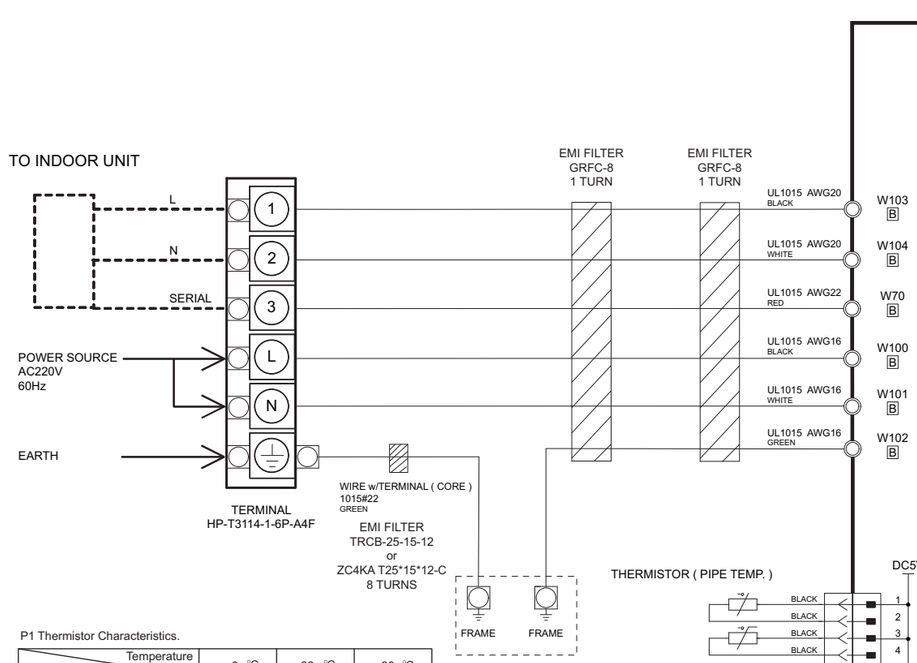
Pin No.	Terminal code	Function of terminal	Lead wire color
6	Vm	Motor power voltage input	Red
5	——	——	——
4	GND	GND	Black
3	Vcc	Control power voltage input	White
2	Vsp	Speed control voltage input	Yellow
1	PG	Revolution pulse output	Blue

CN4 Thermistor Characteristics.

Thermistor \ Temperature	32˚F (0 ˚C)	68˚F (20 ˚C)	86˚F (30 ˚C)
Thermistor (Pipe temp.)	176.03 k Ω 1.10 V	62.91 k Ω 2.21 V	39.57 k Ω 2.79 V
Thermistor (Room temp.)	33.62 k Ω 1.15 V	12.54 k Ω 2.22 V	8.04 k Ω 2.77 V

8-2. Models: AOBG09CMCA and AOBG12CMCA

CONTROL UNIT
09 model : EZ-022CWUE
12 model : EZ-022DWUE

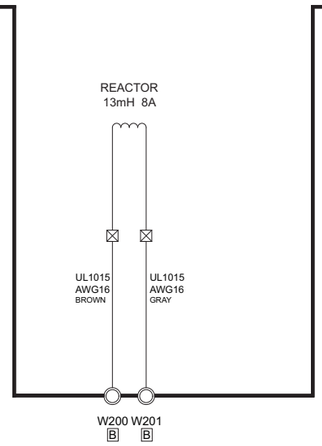


P1 Thermistor Characteristics.

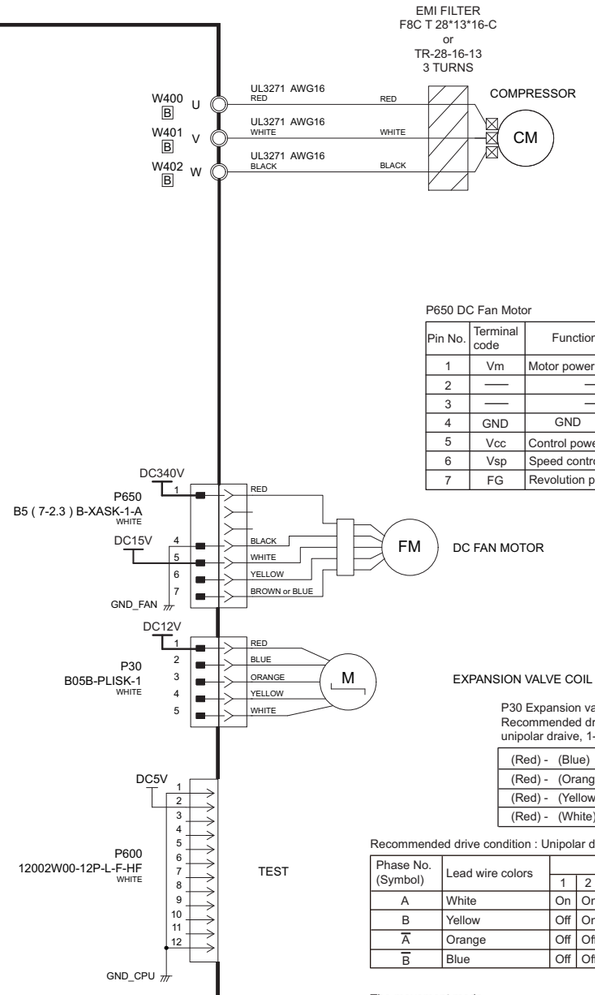
Thermistor \ Temperature	0 ℃	20 ℃	30 ℃
Thermistor (Pipe temp.)	16.05 k Ω 1.14 V	5.74 k Ω 2.27 V	3.61 k Ω 2.84 V
Thermistor (Discharge temp.)	168.60 k Ω 0.36 V	62.55 k Ω 0.86 V	40.01 k Ω 1.23 V

P5 Thermistor Characteristics.

Thermistor \ Temperature	0 ℃	20 ℃	30 ℃
Thermistor (Outdoor temp.)	35.21 k Ω 2.61 V	12.64 k Ω 3.76 V	7.97 k Ω 4.14 V



MAIN PCB
09 model : G09CMCA(B)-A01-00-SV
12 model : G12CMCA(B)-A01-00-SV



Compressor
Winding Resistance

U-V	2.180 Ω (20℃)
V-W	
U-W	

P650 DC Fan Motor

Pin No.	Terminal code	Function of terminal	Lead wire color
1	Vm	Motor power voltage input	Red
2	——	——	——
3	——	——	——
4	GND	GND	Black
5	Vcc	Control power voltage input	White
6	Vsp	Speed control voltage input	Yellow
7	FG	Revolution pulse output	Brown

EXPANSION VALVE COIL

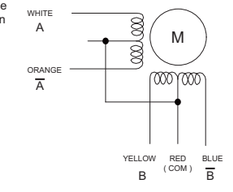
P30 Expansion valve coil
Recommended drive condition
unipolar draive, 1-2 phase excitation.

(Red) - (Blue)	Coil resistance ≒46.0Ω (20℃)
(Red) - (Orange)	
(Red) - (Yellow)	
(Red) - (White)	

Recommended drive condition : Unipolar drive, 1-2 phase excitation.

Phase No. (Symbol)	Lead wire colors	Switching mode							
		1	2	3	4	5	6	7	8
A	White	On	On	Off	Off	Off	Off	Off	On
B	Yellow	Off	On	On	On	Off	Off	Off	Off
$\overline{A}$	Orange	Off	Off	Off	On	On	On	Off	Off
$\overline{B}$	Blue	Off	Off	Off	Off	Off	On	On	On

The movement mode
1→2→3→4→5→6→7→8 : Valve close
8→7→6→5→4→3→2→1 : Valve open



REFRIGERANT R32
INVERTER

3. TROUBLESHOOTING

CONTENTS

3. TROUBLESHOOTING

CONTENTS (continued)

TROUBLESHOOTING

1. Error code

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

NOTE: This function is only available in a system with indoor or IR receiver units equipped with indicator lamps to show the error content.

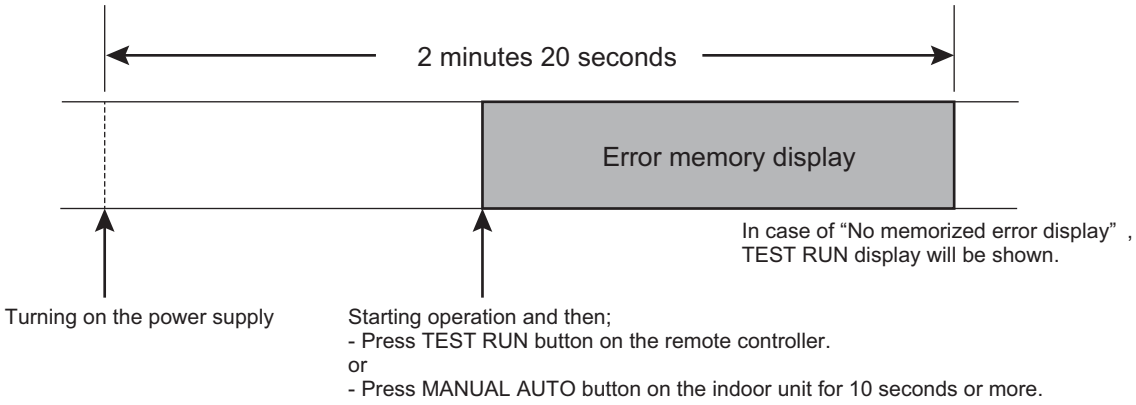
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

1. Stop the operation of the air conditioner, and then disconnect the power supply.
2. Reconnect the power supply.
3. In one of the following two methods, the memorized error is only displayed during the “3 minutes ST”* state period.
   - Start the operation and then press the TEST RUN button on the remote controller.
   - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



*: The “3 minutes ST” period lasts 2 minutes and 20 seconds after turning on the power supply.

1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the “Error memory display” is being shown. (Short beep emits for about 3 seconds.)

- Automatic erase: After continuing the normal operation of the air conditioner without error for 2 hours or longer after displaying the error memory as described in How to check the error memory. (Except FAN operation mode.)

1-3. Error code table (Indoor unit and wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.
For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Indoor unit display			Wired remote controller display
	Operation [I] (Green)	Timer [⏲] (Orange)	Economy [🐷] (Green)	
E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)	1 times	1 times	Continuous	11
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	1 times	1 times	Continuous	11
E: 12. Wired remote controller communication error (Indoor unit)	1 times	2 times	Continuous	12
E: 18. External communication error (Indoor unit)	1 times	8 times	Continuous	18
E: 22. Indoor unit capacity error (Indoor unit)	2 times	2 times	Continuous	22
E: 23. Combination error (Outdoor unit)	2 times	3 times	Continuous	23
E: 32. Indoor unit main PCB error (Indoor unit)	3 times	2 times	Continuous	32
E: 35. MANUAL AUTO button error (Indoor unit)	3 times	5 times	Continuous	35
E: 41. Room temperature sensor error (Indoor unit)	4 times	1 times	Continuous	41
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	4 times	2 times	Continuous	42
E: 51. Indoor unit fan motor error (Indoor unit)	5 times	1 times	Continuous	51
E: 62. Outdoor unit main PCB error (Outdoor unit)	6 times	2 times	Continuous	62
E: 64. PFC circuit error (Outdoor unit)	6 times	4 times	Continuous	64
E: 65. IPM error (Outdoor unit)	6 times	5 times	Continuous	65
E: 71. Discharge thermistor error (Outdoor unit)	7 times	1 times	Continuous	71
E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)	7 times	3 times	Continuous	73
E: 74. Outdoor temperature thermistor error (Outdoor unit)	7 times	4 times	Continuous	74
E: 84. Current sensor error (Outdoor unit)	8 times	4 times	Continuous	84
E: 94. Over current error (Outdoor unit)	9 times	4 times	Continuous	94
E: 95. Compressor motor control error (Outdoor unit)	9 times	5 times	Continuous	95
E: 97. Outdoor unit fan motor error (Outdoor unit)	9 times	7 times	Continuous	97
E: A1. Discharge temperature error (Outdoor unit)	10 times	1 times	Continuous	A1

TROUBLESHOOTING

2. Troubleshooting with error code

2-1. E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Outdoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

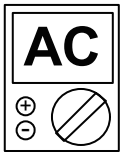
Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.
Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)
→ If there is an abnormal condition, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

Check point 3. Check the voltage of power supply

Check the voltage of power supply
Check if AC 198 V (AC 220 V -10%) to AC 242 V (AC 220 V +10%) appears at outdoor unit terminal L—N.

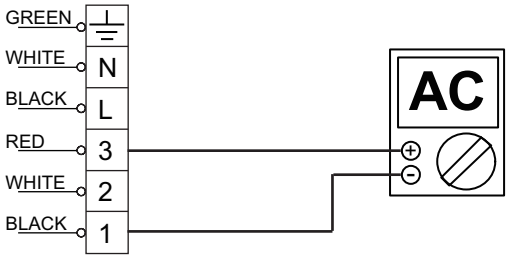


↓

TROUBLESHOOTING

Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1 —3.
- If it is abnormal, check the parts below.
  – Outdoor unit fan motor
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.

↓

End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

2-2. E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 10 seconds during normal operation.
		Fan motor	
Forecast of cause			Connection failure
			External cause
			Main PCB failure
			Indoor unit fan motor failure

Check point 1. Reset the power and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

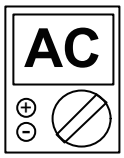
Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.
Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)
→ If there is an abnormal condition, correct it by referring to the installation manual or the *DESIGN & TECHNICAL MANUAL*.

↓

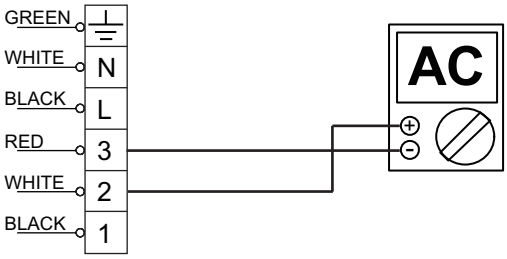
Check point 3. Check the voltage of power supply

Check the voltage of power supply
Check if AC 198 V (AC 220 V -10%) to AC 242 V (AC 220 V +10%) appears at outdoor unit terminal L—N.



↓

TROUBLESHOOTING

Check point 4. Check serial signal (reverse transfer signal)
Check serial signal (Forward transfer signal)    • Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3. • If it is abnormal, replace main PCB. • If it is abnormal, check indoor unit fan motor. (Indoor unit fan motor in "Service parts information" on page 03-37) • If indoor unit fan motor is abnormal, replace indoor unit fan motor and main PCB.

↓

End

Check point 1-2. Check external cause such as noise
• Check the complete insulation of the grounding. • Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

2-3. E: 12. Wired remote controller communication error (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from Wired remote controller more than 1 minute during normal operation.
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between remote controller and indoor unit, and check if there is a disconnection of the cable.

↓

Check point 2. Check connection

Check voltage at CNC01 (terminal 1—3) of UTY-XCBXZ2 (Communication Kit). (Power supply to the remote controller)

Upon correcting the removed connector or mis-wiring, reset the power.

- If it is DC 13 V, remote controller is failure. (Main PCB is normal)
  - Replace Remote Control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
  - Replace main PCB

↓

End

2-4. E: 18. External communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	8 time flash
		Economy indicator	Continuous flash
		Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			WLAN Adapter failure
			Main PCB

TROUBLESHOOTING

Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the WLAN Adapter.
  -> If there is an abnormal condition, correct it by refer to the installation manual or the “DESIGN & TECHNICAL MANUAL”.
- Check the connection condition on the WLAN Adapter and the main PCB (If there is loose connector, open cable or mis-wiring.)

↓

Check point 2. Replace the WLAN Adapter

If check point 1 do not improve the symptom, change WLAN Adapter.

↓

Check point 3. Replace the main PCB

If check point 2 do not improve the symptom, replace the main PCB.

↓

End

2-5. E: 22. Indoor unit capacity error (Indoor unit)

Indicator	Indoor unit	Operation indicator	2 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 22
Detective actuator	Indoor unit main PCB		When the total capacity of the indoor units does not match outdoor unit capacity while 3 minutes after power on.
Forecast of cause			Indoor unit selection is incorrect.
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check the total capacity of indoor units
Check the total capacity of the indoor units. → If abnormal condition is found, correct it referring to the installation manual or DESIGN & TECHNICAL MANUAL.

↓

Check point 2. Replace the main PCB
If check point 1 does not improve the symptom, replace the main PCB.

↓

End

2-6. E: 23. Combination error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	2 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 23
Detective actuator	Indoor unit		The outdoor unit receives the serial signal of applied refrigerant information from indoor unit.
Forecast of cause			Incorrect indoor unit is selected.

TROUBLESHOOTING

Check point 1. Check the type of indoor unit
• Check the type of the connected indoor unit. -> If there is an abnormal condition, correct it by refer to the installation manual or the “DESIGN & TECHNICAL MANAL”.

↓

Check point 2. Replace the main PCB
If check point 1 do not improve the symptom, replace the main PCB of the outdoor unit.

↓

End

2-7. E: 32. Indoor unit main PCB error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 32
Detective actuator	Indoor unit	Main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electrical components
			Main PCB failure

TROUBLESHOOTING

Check point 1. Reset power supply and operate

Does error indication show again?
→ If no, go to "Check point 1-2".

↓

Check point 2. Check Indoor unit electrical components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.

↓

Check point 3. Replace the main PCB

Replace the main PCB.

↓

End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).

↓

End

NOTE: EEPROM

EEPROM (Electronically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

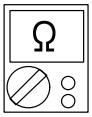
2-8. E: 35. MANUAL AUTO button error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 35
Detective actuator	Indoor unit controller PCB		When the MANUAL AUTO button becomes on for consecutive 60 or more seconds.
	Indicator PCB		
	Manual auto switch		
Forecast of cause			MANUAL AUTO button failure
			Controller PCB and indicator PCB failure

TROUBLESHOOTING

Check point 1. Check the MANUAL AUTO button

- Check if MANUAL AUTO button is kept pressed.
- Check ON/OFF switching operation by using a meter.



If MANUAL AUTO button is disabled (ON/OFF switching), replace it.

↓

Check point 2. Replace the main PCB and indicator PCB

If Check Point 1 does not improve the symptom, replace the main PCB and indicator PCB.

↓

End

2-9. E: 41. Room temperature sensor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 41
Detective actuator	Indoor unit main PCB		Room temperature thermistor is open or short is detected always.
	Room temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check connection of connector

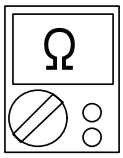
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "Thermistor resistance values" on page 03-43.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

If the voltage does not appear, replace main PCB.

↓

End

2-10. E: 42. Indoor unit heat exchanger sensor error (Indoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 42
Detective actuator	Indoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected.
	Heat exchanger temperature thermistor		
Forecast of cause			Connector connection failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

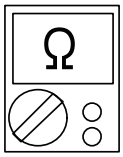
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-43.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

If the voltage does not appear, replace main PCB.

↓

End

2-11. E: 51. Indoor unit fan motor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	5 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 51
Detective actuator	Indoor unit	Main PCB	When the actual rotation number of the indoor unit fan motor is below 1/3 of the target rotation number continuously for more than 56 seconds.
		Fan motor	
Forecast of cause			Fan rotation failure
			Fan motor winding open
			Motor protection by surrounding temperature rise
			Control PCB failure
			Indoor unit fan motor failure

TROUBLESHOOTING

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

↓

Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.

↓

Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in "Service parts information" on page 03-37.)
→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.

↓

Check point 4. Replace the main PCB

If Check Point 1 to 3 do not improve the symptom, replace the main PCB.

↓

End

2-12. E: 62. Outdoor unit main PCB error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

TROUBLESHOOTING

Check point 1. Reset power supply and operate
Does error indication show again?

If no, go to "Check point 1-2".

↓

Check point 2. Replace the main PCB
Replace the main PCB.

↓

End

Check point 1-2. Check external cause
• Check if temporary voltage drop was not generated. • Check if momentary open was not generated. • Check if ground is connection correctly or there are no related cables near the power line.

↓

End

2-13. E: 64. PFC circuit error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	• When inverter input DC voltage is higher than 415 V for over 3 seconds, the compressor stops. • If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 3. Replace the main PCB

If check point 1 to 2 do not improve the symptom, replace the main PCB.

↓

End

2-14. E: 65. IPM error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 65
Detective actuator	Outdoor unit	Main PCB	1. When more than normal operating current to IPM in main PCB flows, the compressor stops. 2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again. 3. If 1. and 2. repeats 5 times, the compressor stops permanently.
		Compressor	
Forecast of cause			Defective connection of electrical components
			Outdoor fan operation failure
			Outdoor heat exchanger clogged
			Compressor failure
			Main PCB failure

Check point 1. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 2. Check outdoor fan and heat exchanger

- Is there anything obstructing the air distribution circuit?
- Is there any clogging of outdoor heat exchanger?
- Is the fan rotating by hand when operation is off?

→ If the fan motor is locked, replace it.

↓

Check point 3. Check outdoor fan

Check outdoor fan motor. (Refer to "E: 97. Outdoor unit fan motor error (Outdoor unit)" on page 03-26.)
→ If the fan motor is failure, replace it.

↓

Check point 4. Check compressor
Check compressor. (Refer to inverter compressor in "Service parts information".)

↓

Check point 5. Replace main PCB
If Check point 1 to 4 do not improve the symptom, change main PCB.

↓

End

TROUBLESHOOTING

2-15. E: 71. Discharge thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 71
Detective actuator	Outdoor unit main PCB		When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor
	Discharge pipe temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

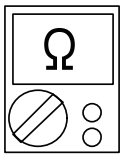
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the discharge temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-43.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

If the voltage does not appear, replace main PCB.

↓

End

2-16. E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 73
Detective actuator	Outdoor unit main PCB		When heat exchanger temperature thermistor open or short circuit is detected at power on or while running the compressor
	Heat exchanger temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

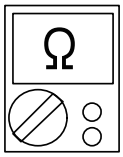
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the outdoor unit heat exchanger thermistor resistance value, refer to "Thermistor resistance values" on page 03-43.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

If the voltage does not appear, replace main PCB.

↓

End

2-17. E: 74. Outdoor temperature thermistor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 74
Detective actuator	Outdoor unit main PCB		When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor
	Outdoor temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

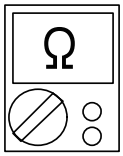
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.

↓

Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "Thermistor resistance values" on page 03-43.
- If thermistor is either open or shorted, replace it and reset the power.



↓

Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

If the voltage does not appear, replace main PCB.

↓

End

2-18. E: 84. Current sensor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	8 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 84
Detective actuator	Outdoor unit	Main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 56 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electrical components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".

↓

Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.

↓

Check point 3. Replace the main PCB

If Check point 1, 2 do not improve the symptom, replace the main PCB.

↓

End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

End

2-19. E: 94. Over current error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 94
Detective actuator	Outdoor unit	Main PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. **NOTE:** The number of generations is reset when the compressor starts up.
		Compressor	
Forecast of cause			Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature
			Main PCB failure
			Inverter compressor failure (lock, winding short)

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?

↓

Check point 2. Replace main PCB

If Check point 1 do not improve the symptom, change main PCB.

↓

Check point 3. Replace compressor

If Check point 2 do not improve the symptom, change compressor.

↓

End

2-20. E: 95. Compressor motor control error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 95
Detective actuator	Outdoor unit	Inverter PCB	1. When running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops. 2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again. 3. If 1. and 2. repeats 5 times, the compressor stops permanently.
		Main PCB	
		Compressor	
Forecast of cause			Defective connection of electrical components
			Inverter PCB failure
			Main PCB failure
			Compressor failure

Check point 1. Check noise from compressor

Turn on power and check operation noise.
→ If an abnormal noise show, replace compressor.

↓

Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in "Service parts information" on page 03-37.)

→ Upon correcting the removed connector or mis-wiring, reset the power.

↓

Check point 3. Replace inverter PCB

If Check point 1, 2 do not improve the symptom, change inverter PCB.

↓

Check point 4. Replace main PCB

If Check point 1 to 3 do not improve the symptom, change main PCB.

↓

Check point 5. Replace compressor

If Check point 4 do not improve the symptom, change compressor.

↓

End

2-21. E: 97. Outdoor unit fan motor error (Outdoor unit)

TROUBLESHOOTING

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	7 time flash
		Economy indicator	Continuous flash
		Error code	E: 97
Detective actuator	Outdoor unit	Inverter PCB	1. When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops. 2. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops. 3. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.
		Main PCB	
		Fan motor	
Forecast of cause			Fan rotation failure
			Motor protection by surrounding temperature rise
			Inverter PCB failure
			Main PCB failure
			Outdoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.

↓

Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.

↓

Check point 3. Check outdoor unit fan motor

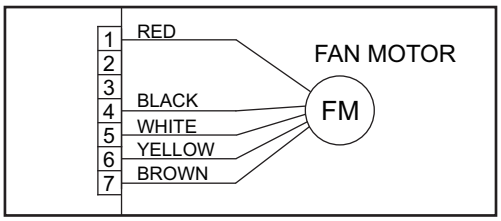
Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-37.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.

↓

TROUBLESHOOTING

Check point 4. Check output voltage of inverter PCB

Check outdoor unit circuit diagram and the voltage. (Measure at inverter PCB side connector)



NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

Read wire	DC voltage
Red—Black	198 V (AC 220 V -10%) to 242 V (AC 220 V +10%)
White—Black	15±1.5 V

-> If the voltage is not correct, replace inverter PCB.

↓

Check point 5. Replace main PCB

If Check point 1 to 4 do not improve the symptom, change main PCB.

↓

End

2-22. E: A1. Discharge temperature error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	10 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: A1
Detective actuator	Outdoor unit main PCB		Protection stop by discharge temperature ≥ 110°C during compressor operation generated 2 times within 24 hours.
	Discharge temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV or capillary tube defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Discharge temperature thermistor failure
			Insufficient refrigerant
			Main PCB failure

TROUBLESHOOTING

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.

↓

Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect.
  Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-37.
- Check the strainer clogging.

↓

Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "Service parts information" on page 03-37.)

↓

Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "Thermistor resistance values" on page 03-43.

↓

Check point 5. Check the refrigerant amount
Check the refrigerant leakage.

↓

Check point 6. Replace the main PCB
If check point 1 to 5 do not improve the symptom, replace the main PCB.

↓

End

TROUBLESHOOTING

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".

↓

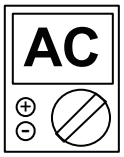
Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check electrical components

Check the voltage of power supply.
Check if AC 198 to 242 V appears at outdoor unit terminal L—N.
-> If no, go to "Check point 1" and "Check point 2".



↓

- Check fuse in filter PCB.
  If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
  If varistor is defective, there is a possibility of an abnormal power supply.
  Check the correct power supply and replace varistor.
  Upon checking the normal power supply, replace varistor.

↓

End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

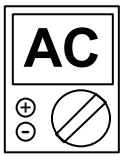
Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check electrical components

Check the voltage of power supply.
Check if AC 198 to 242 V appears at outdoor unit terminal L—N
→ If no, go to "Check point 1" and "Check point 2".



↓

- Check fuse in main PCB.
  If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.
- Check varistor in main PCB.
  If varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace varistor.
  → Upon checking the normal power supply, replace varistor.

↓

Check point 4. Replace the main PCB

If check point 1 to 3 do not improve the symptom, replace the main PCB.

↓

End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

TROUBLESHOOTING

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
  - Check incorrect wiring between indoor unit and remote controller.
  - Check if there is an open cable connection.
- Are these indoor unit, outdoor unit, and remote controller suitable model names to connect?

-> If there is some abnormal condition, correct it by referring to the installation manual and “DESIGN & TECHNICAL MANUAL”.

↓

Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?

↓

Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
  Check the complete insulation of grounding.

↓

Check point 3. Check wired remote controller and controller PCB

Check voltage at CNC01 (terminal 1—3) of UTY-XCBXZ2 (Communication Kit).
(Power supply to remote controller)

- If it is DC 13 V, remote controller is failure. (The controller PCB is normal)
  -> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
  -> Replace controller PCB.

↓

Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.

↓

End

3-4. No cooling

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

TROUBLESHOOTING

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.

↓

Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?

↓

Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?

↓

Check point 4. Check indoor/outdoor installation condition

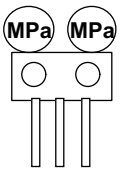
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the “DESIGN & TECHNICAL MANUAL”.

↓

Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
  Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "Service parts information" on page 03-37.
- Check compressor.
  Refer to compressor in "Service parts information" on page 03-37.
  Refer to inverter compressor in "Service parts information" on page 03-37.



NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.

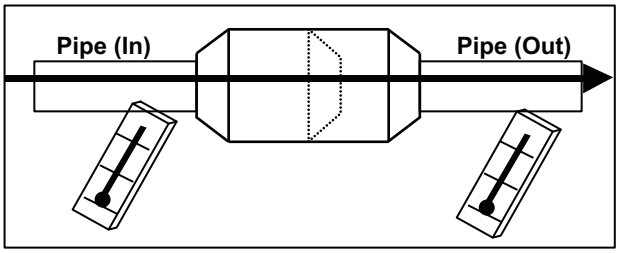
↓

End

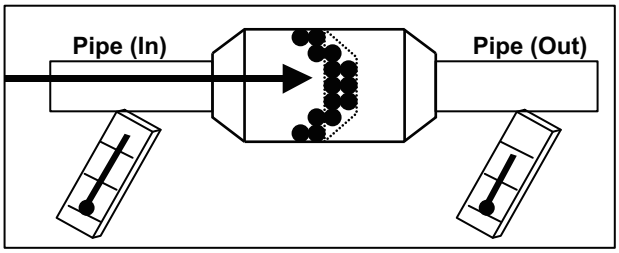
TROUBLESHOOTING

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

TROUBLESHOOTING

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)

↓

- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

End

Abnormal noise is coming from Outdoor unit.
(Check and correct followings)

↓

- Is main unit installed in stable condition?
- Is fan guard installed normally?

↓

- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?

↓

Check if vibration noise by loose bolt or contact noise of piping is happening.

↓

Is compressor locked?

- Check Compressor
  Refer to compressor and inverter compressor in "Service parts information" on page 03-37.

↓

End

3-6. Water leaking

Forecast of cause	Erroneous installation
	Drain hose failure

TROUBLESHOOTING

Diagnosis method when water leak occurs

- Is main unit installed in stable condition?
- Is main unit broken or deformed at the time of transportation or maintenance?

↓

- Is drain hose connection loose?
- Is there a trap in drain hose?
- Is drain hose clogged?

↓

Is fan rotating?

↓

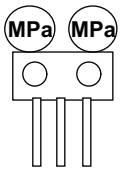
End

Diagnosis method when water is spitting out

Is the filter clogged?

↓

Check gas pressure and correct it if there was a gas leak.



↓

End

4. Service parts information

4-1. Compressor

TROUBLESHOOTING

Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)

Does not start up	Stops soon after starting up	Abnormal noise
↓	↓	↓
Is there open or loose connection cable?	Is there open or loose connection cable?	Check if vibration noise by loose bolt or contact noise of piping is happening.
↓	↓	↓
Check main PCB, connection of compressor, and winding resistance. (Refer to the next page) → If there is no failure, the defect of compressor is considered (Locked compressor due to clogged dirt or less oil)	Is gas pipe valve open? (Low pressure is too low)	Defective compressor can be considered. (due to inside dirt clogging or broken component)
↓	↓	↓
Replace compressor.	Check if refrigerant is leaking. 	Replace compressor.
↓	↓	↓
End	Check if strainer is clogged. (Refer to outdoor EEV or capillary tube in this chapter.)	**End**
	↓	
	Check main PCB, connection of compressor and winding resistance. (Refer to the next page) → If there is no failure, the defect of compressor can be considered. (Compression part broken or valve defective.)	
	↓	
	Replace compressor.	
	↓	
	End	

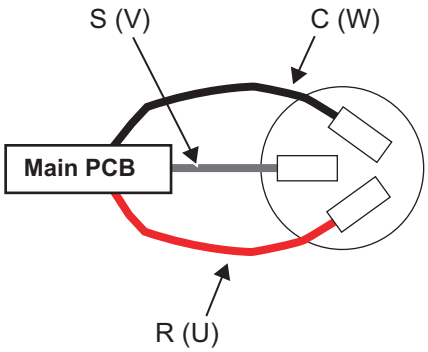
4-2. Inverter compressor

TROUBLESHOOTING

Check point 1. Check the terminal connection.

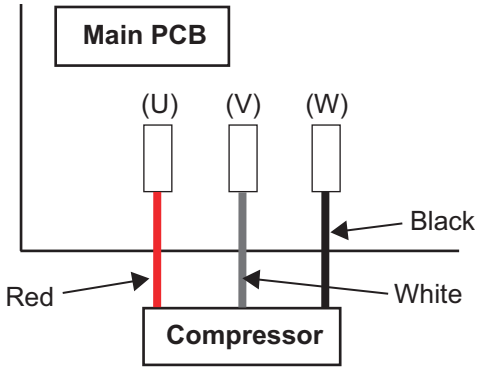
- Check the following terminal connections of the compressor. (Loosening or incorrect wiring.)

R (U): Red
S (V): White
C (W): Black



- Check the following terminal connections of the Main PCB. (Loosening or incorrect wiring.)

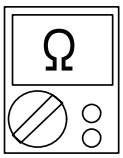
W400 (U): Red
W401 (V): White
W402 (W): Black

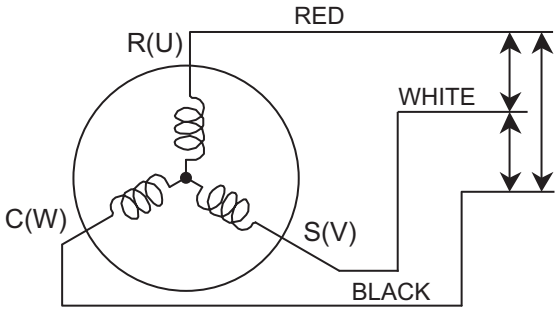


↓

Check point 2. Check the winding resistance.

Check the winding resistance of each terminal.
Resistance value: 2.18 Ω ±7% at 20°C





→ If the resistance value is 0 Ω or infinite, replace the compressor.

↓

Check point 3. Replace the Inverter PCB.

If check point 1 to 2 do not improve the symptom, replace the Inverter PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

TROUBLESHOOTING

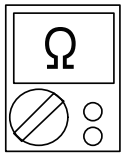
Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-17.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
1 (Red) - 2 (Blue)	46 Ω ±3 Ω at 20°C 
1 (Red) - 3 (Orange)	
1 (Red) - 4 (Yellow)	
1 (Red) - 5 (White)	

→ If Resistance value is abnormal, replace EEV.

Check point 3. Check Voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.

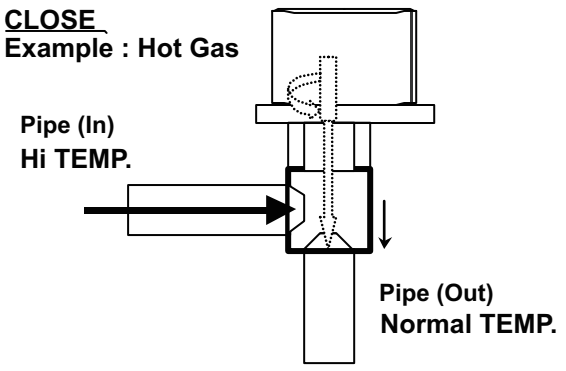
Check point 4. Check noise at start up

Turn on the power and check the operation noise.

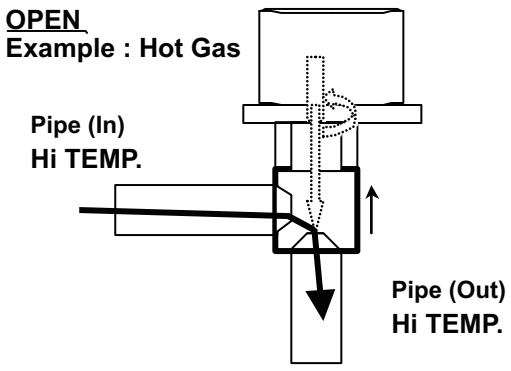
→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check Opening and Closing Operation of Valve

When valve is closed, it has a temp. difference between inlet and outlet



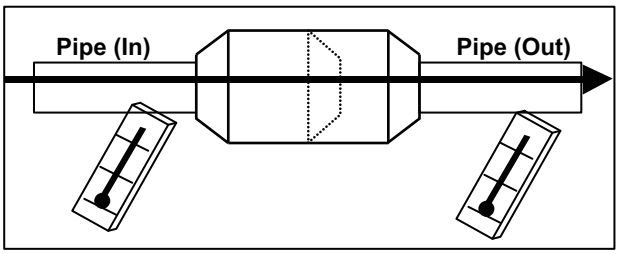
If it is open, it has no temp. difference between inlet and outlet



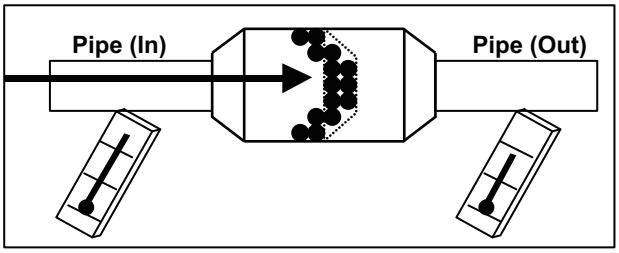
TROUBLESHOOTING

Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

TROUBLESHOOTING

Check point 1. Check rotation of fan
Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor) → If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of indoor fan motor
Refer to below. Circuit-test “Vm” and “GND” terminal **NOTE:** Vm: DC voltage, GND: Earth terminal → If they are short-circuited (below 300 kΩ), replace indoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Blue)	Feed back (FG)
2 (Yellow)	Speed command (Vsp)
3 (White)	Control voltage (Vcc)
4 (Black)	Earth terminal (GND)
5	No function
6 (Red)	DC voltage (Vm)

4-5. Outdoor unit fan motor

TROUBLESHOOTING

Check point 1. Check rotation of fan
Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor) → If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of outdoor fan motor
Refer to below. Circuit-test “Vm” and “GND” terminal **NOTE:** Vm: DC voltage, GND: Earth terminal → If they are short-circuited (below 300 kΩ), replace outdoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)

5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-10.0	58.25	0.73
-5.0	44.03	0.93
0.0	33.62	1.15
5.0	25.93	1.39
10.0	20.18	1.66
15.0	15.84	1.94
20.0	12.54	2.22
25.0	10.00	2.50
30.0	8.04	2.77
35.0	6.51	3.03
40.0	5.30	3.27
45.0	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,131.91	0.21
-25.0	804.52	0.29
-20.0	579.59	0.40
-15.0	422.89	0.53
-10.0	312.27	0.69
-5.0	233.21	0.88
0.0	176.03	1.10
5.0	134.23	1.36
10.0	103.34	1.63
15.0	80.28	1.92
20.0	62.91	2.21
25.0	49.70	2.51
30.0	39.57	2.79
35.0	31.74	3.06
40.0	25.64	3.30
45.0	20.85	3.53
50.0	17.06	3.73
55.0	14.05	3.90
60.0	11.64	4.02
65.0	9.69	4.19

TROUBLESHOOTING

5-2. Outdoor unit

■ Discharge temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	1,013.11	0.06
-25.0	729.09	0.09
-20.0	531.56	0.12
-15.0	392.31	0.16
-10.0	292.91	0.21
-5.0	221.09	0.28
0.0	168.60	0.36
5.0	129.84	0.46
10.0	100.91	0.57
15.0	79.12	0.71
20.0	62.55	0.86
25.0	49.84	1.03
30.0	40.01	1.23
35.0	32.35	1.43
40.0	26.34	1.65
45.0	21.58	1.88
50.0	17.79	2.11
55.0	14.75	2.34
60.0	12.30	2.57
65.0	10.32	2.79
70.0	8.69	3.00
75.0	7.36	3.19
80.0	6.27	3.37
85.0	5.36	3.54
90.0	4.60	3.69
95.0	3.96	3.83
100.0	3.43	3.96
105.0	2.98	4.07
110.0	2.60	4.17
115.0	2.27	4.26
120.0	2.00	4.33

TROUBLESHOOTING

TROUBLESHOOTING

■ Heat exchanger temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	95.58	0.24
-25.0	68.90	0.32
-20.0	50.31	0.43
-15.0	37.19	0.57
-10.0	27.81	0.73
-5.0	21.02	0.92
0.0	16.05	1.14
5.0	12.38	1.39
10.0	9.63	1.65
15.0	7.56	1.93
20.0	5.98	2.21
25.0	4.77	2.49
30.0	3.84	2.77
35.0	3.11	3.02
40.0	2.53	3.26
45.0	2.08	3.48
50.0	1.71	3.68
55.0	1.42	3.85
60.0	1.19	4.00
65.0	1.00	4.13
70.0	0.84	4.25
75.0	0.71	4.35
80.0	0.61	4.43

■ Outdoor temperature thermistor

Temperature (°C)	Resistance (kΩ)	Voltage (V)
-30.0	224.33	0.73
-25.0	159.71	0.97
-20.0	115.24	1.25
-15.0	84.21	1.56
-10.0	62.28	1.90
-5.0	46.58	2.26
0.0	35.21	2.61
5.0	26.88	2.94
10.0	20.72	3.25
15.0	16.12	3.52
20.0	12.64	3.76
25.0	10.00	3.97
30.0	7.97	4.14
35.0	6.40	4.28
40.0	5.18	4.41
45.0	4.21	4.51
50.0	3.45	4.59
55.0	2.85	4.65

TROUBLESHOOTING

REFRIGERANT R32
INVERTER

4. CONTROL AND FUNCTIONS

CONTENTS

4. CONTROL AND FUNCTIONS

1. Rotation number control of compressor

1-1. Cooling operation

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation rotation number of the compressor.

- If the room temperature is 2.0°C higher than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2.5°C lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2.0°C to - 2.5°C of the setting temperature, the rotation number of compressor is controlled within the range shown in the table below. However, the maximum rotation number is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

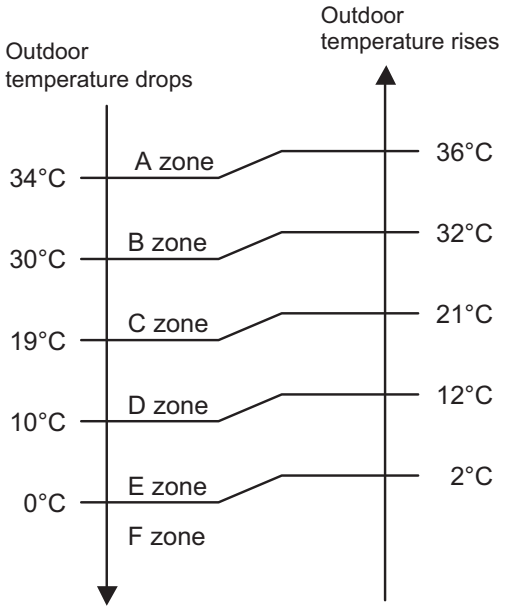
CONTROL AND FUNCTIONS

- **Rotation number range of compressor**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ASBG09CMBA	20	88
ASBG12CMBA	14	103

- **Limit of maximum speed based on outdoor temperature**



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASBG09CMBA	A zone	88	60	56	32
	B zone	88	60	56	32
	C zone	88	60	56	32
	D zone	56	40	32	28
	E zone	56	40	32	28
	F zone	56	40	32	28
ASBG12CMBA	A zone	103	68	56	42
	B zone	103	68	56	40
	C zone	103	68	56	40
	D zone	64	46	34	22
	E zone	64	46	34	22
	F zone	64	46	34	22

CONTROL AND FUNCTIONS

1-2. Dry operation

The rotation number of compressor shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

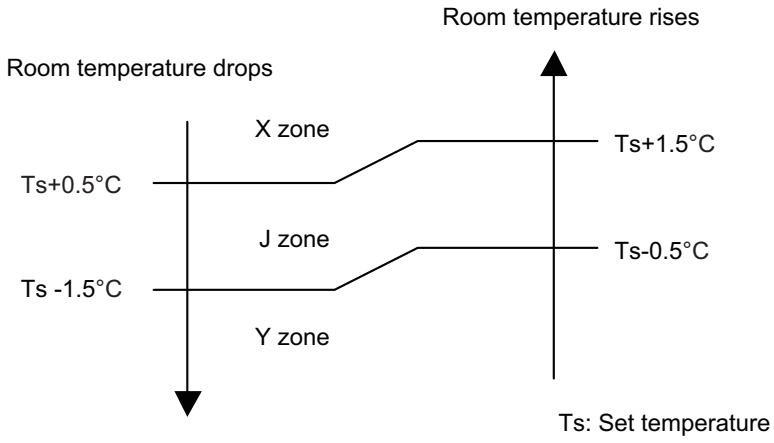
Zone is defined by set temperature and room temperature.

- **Rotation number range of compressor**

Unit: rps

Model name	Outdoor temperature zone	Operating frequency
ASBG09CMBA	X zone	32
	J zone	20
	Y zone	0
ASBG12CMBA	X zone	40
	J zone	18
	Y zone	0

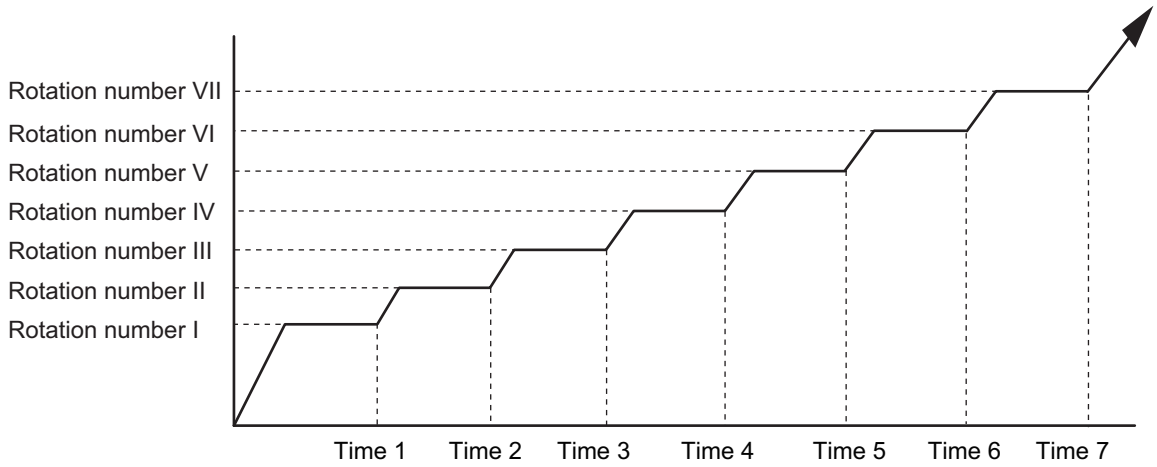
- **Compressor control based on room temperature**



CONTROL AND FUNCTIONS

1-3. Compressor rotation number at normal start-up

Rotation number of compressor soon after starting is controlled as below.



Rotation number (rps)	I	II	III	IV	V	VI	VII
	45	56	68	77	84	93	103
Time (sec)	1	2	3	4	5	6	7
	60	140	170	220	280	360	430

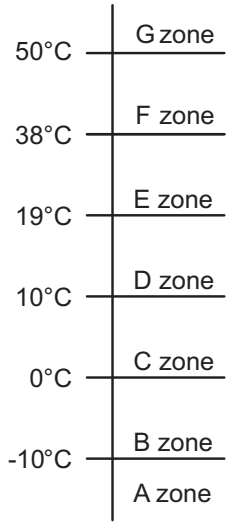
CONTROL AND FUNCTIONS

1-4. Compressor rotation number limitation by outdoor temperature

■ Model: AOBG09CMCA

The minimum rotation number of compressor is limited by outdoor temperature as below.

Cooling/Dry mode



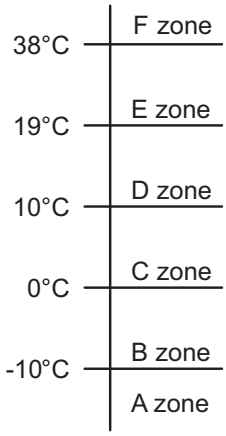
Model name	Outdoor temperature zone	Limitation of compressor frequency
AOBG09CMCA	A zone	1 rps
	B zone	1 rps
	C zone	1 rps
	D zone	1 rps
	E zone	1 rps
	F zone	1 rps
	G zone	25 rps

CONTROL AND FUNCTIONS

■ Model: AOBG12CMCA

The minimum rotation number of compressor is limited by outdoor temperature as below.

- **Cooling/Dry mode**



CONTROL AND FUNCTIONS

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOBG12CMCA	A zone	42 rps
	B zone	42 rps
	C zone	33 rps
	D zone	28 rps
	E zone	16 rps
	F zone	21 rps

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 18°C and 30°C in 1.0°C steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute.
  Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
Tr > Ts + 2°C	Cooling
Ts + 2°C ≥ Tr	Monitoring

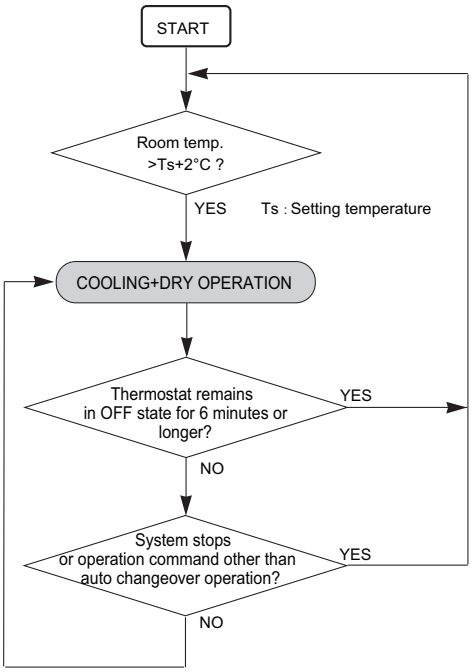
Tr: Room temperature

Ts: Setting temperature

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.

CONTROL AND FUNCTIONS

Operation flow chart



3. Fan control

Tr: Room temperature
Ts: Setting temperature

3-1. Indoor fan control

■ Fan speed

Indoor fan speed is defined as below.

Operation mode	Fan mode	Speed (rpm)	
		ASBG09CMBA	ASBG12CMBA
Cooling/Fan	POWERFUL	1,320	1,380
	HIGH	1,160	1,320
	MED	1,050	1,160
	LOW	930	930
	QUIET	680	680
	Soft quiet	600*1	600*1
	S-LOW	480*2	480*2
Dry		X zone: 680 J zone: 660	X zone: 680 J zone: 660

*1: Fan mode only
*2: Cooling mode only

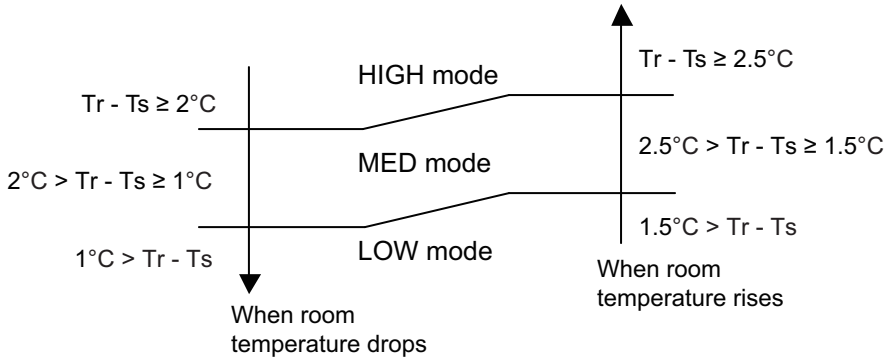
■ Fan operation

Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.
When fan mode is set at AUTO, it operates on MED fan speed.

■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below.
On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Cooling: Auto)



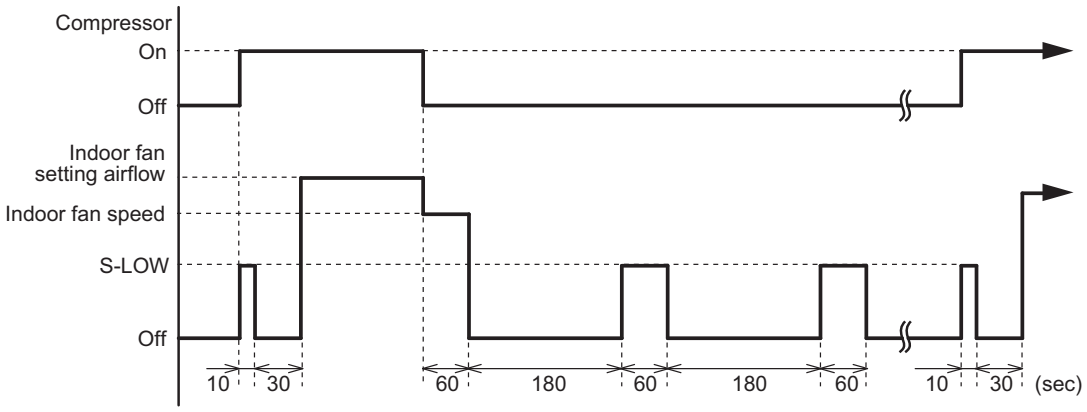
■ Dry operation

During dry operation, fan speed setting can not be changed as shown in “Fan speed” above.

CONTROL AND FUNCTIONS

■ Moisture return prevention control (cooling and dry mode)

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



CONTROL AND FUNCTIONS

3-2. Outdoor fan control

■ Outdoor fan motor

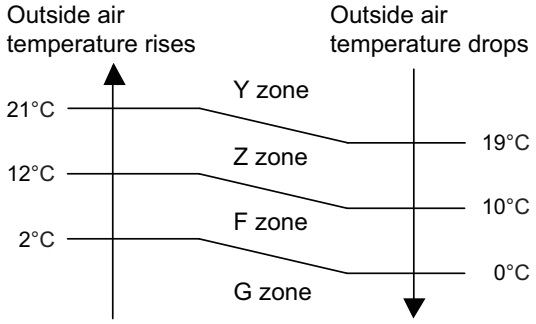
This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

■ Fan speed

● Model: AOBG09CMCA

Fan speed is defined by outdoor temperature and rotation number of the compressor.

- **Outside air temperature zone selection**



Unit: rpm

Fan step	Cooling	Dry	Cooling or dry		
	Y zone	Y zone	Z zone	F zone	G zone
S-HIGH1	950	—	—	—	—
HIGH1	950	—	—	—	—
9	950	950	950	950	950
8	820	820	780	250	250
7	820	820	780	250	250
6	820	820	540	250	250
5	780	780	360	220	220
4	780	780	240	190	190
3	680	680	240	170	170
2	610	610	240	170	170
1	580	580	240	170	170

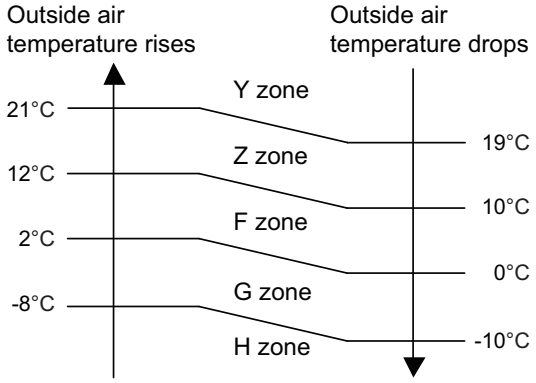
NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.
Fan speed after defrost control: 950 rpm

CONTROL AND FUNCTIONS

● Model: AOBG12CMCA

Fan speed is defined by outdoor temperature and compressor frequency.

- **Outside air temperature zone selection**



Unit: rpm

Fan step	Cooling	Dry	Cooling or dry at low outdoor temp.			
	Y zone	Y zone	Z zone	F zone	G zone	H zone
S-HIGH2	—	—	—	—	—	—
S-HIGH1	950	—	—	—	—	—
HIGH	950	—	—	—	—	—
10	—	—	—	—	—	—
9	950	950	950	950	950	950
8	950	950	900	350	330	330
7	950	950	900	350	330	330
6	900	900	560	350	330	330
5	900	900	420	320	300	300
4	800	800	350	290	270	270
3	680	680	350	270	250	250
2	580	580	350	270	250	250
1	540	540	350	250	250	250

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor frequency.

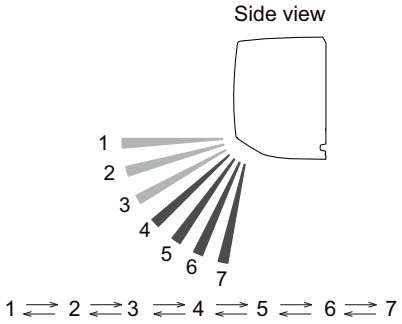
Fan speed after defrost control: 950 rpm

CONTROL AND FUNCTIONS

4. Louver control

4-1. Horizontal louver control

Each time the button is pressed, the air direction range will change as below:

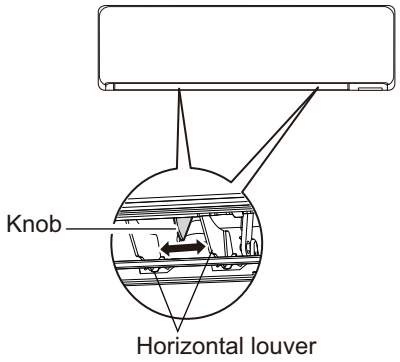


- Remote controller display is not changed.
- Vertical airflow direction is set automatically as shown, in accordance with the type of operation selected.

  Cooling / Dry mode : Horizontal flow 1
- During AUTO operation, for the first a few minutes after beginning operation, airflow will be horizontal 1; the air direction cannot be adjusted during this period.
- After beginning of AUTO mode operated and automatic defrosting operation, the airflow will be horizontal 1. However, the airflow direction cannot be adjusted at beginning AUTO operation mode.

4-2. Adjust the horizontal louver

Move the horizontal louvers to adjust airflow direction you prefer.



4-3. Swing operation

- To select up/down airflow swing operation
  When the swing signal is received, the horizontal louver louver starts to swing.
  – Swinging range
    - Cooling mode/dry mode/fan mode (1 to 3): 1 ↔ 3
  – When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

- To select left/right airflow swing operation
  No function

CONTROL AND FUNCTIONS

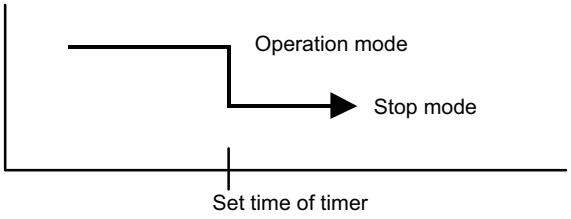
5. Timer operation control

5-1. Wireless remote control

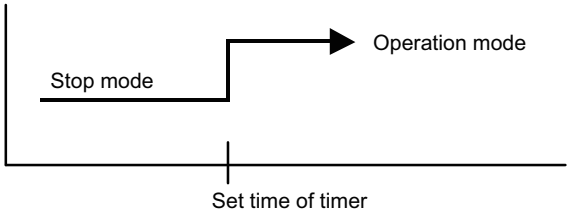
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	—

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

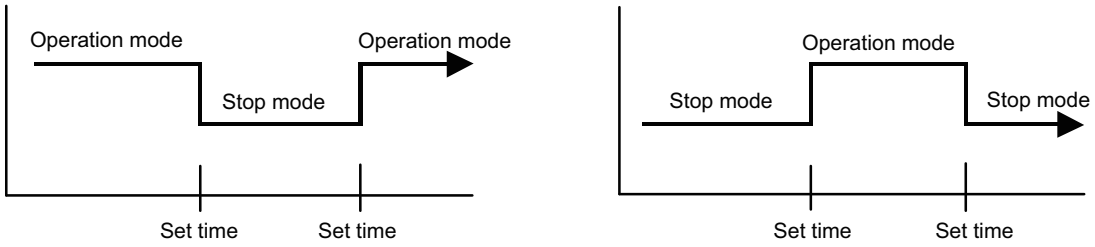


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



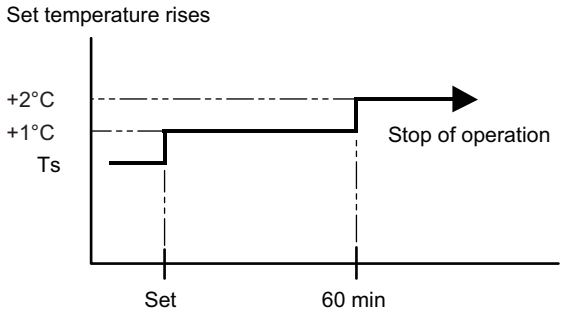
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

CONTROL AND FUNCTIONS

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

- In the cooling operation mode
  When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



Ts: Set temperature

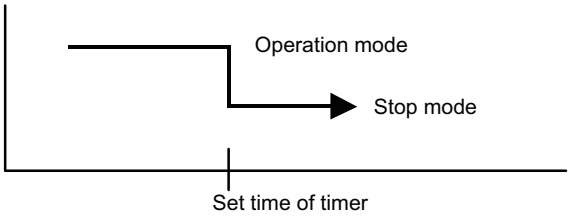
CONTROL AND FUNCTIONS

5-2. Wired remote control

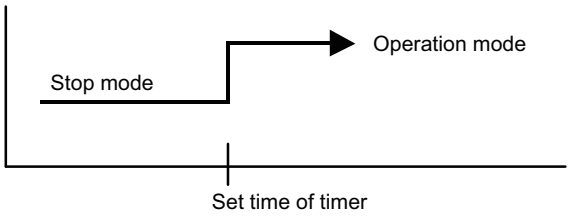
On/Off timer	Program timer	Sleep timer	Weekly timer	Temperature Setback Timer
○	○	○	○	○

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

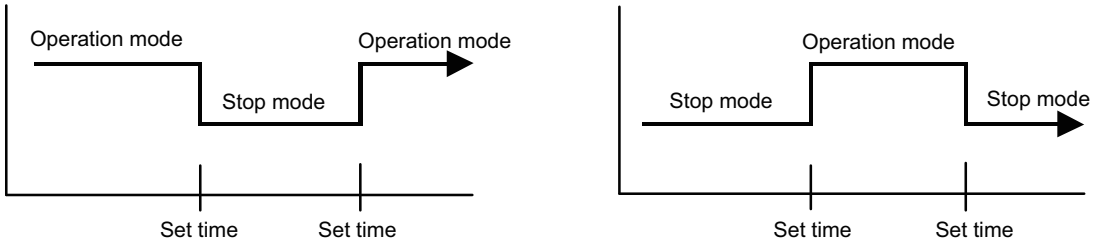


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



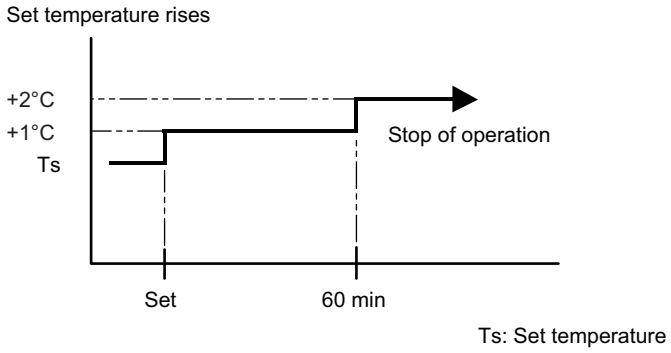
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

CONTROL AND FUNCTIONS

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

- In the cooling operation mode
  When the sleep timer is set, the setting temperature is increased 1°C. It increases the setting temperature another 1°C after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



CONTROL AND FUNCTIONS

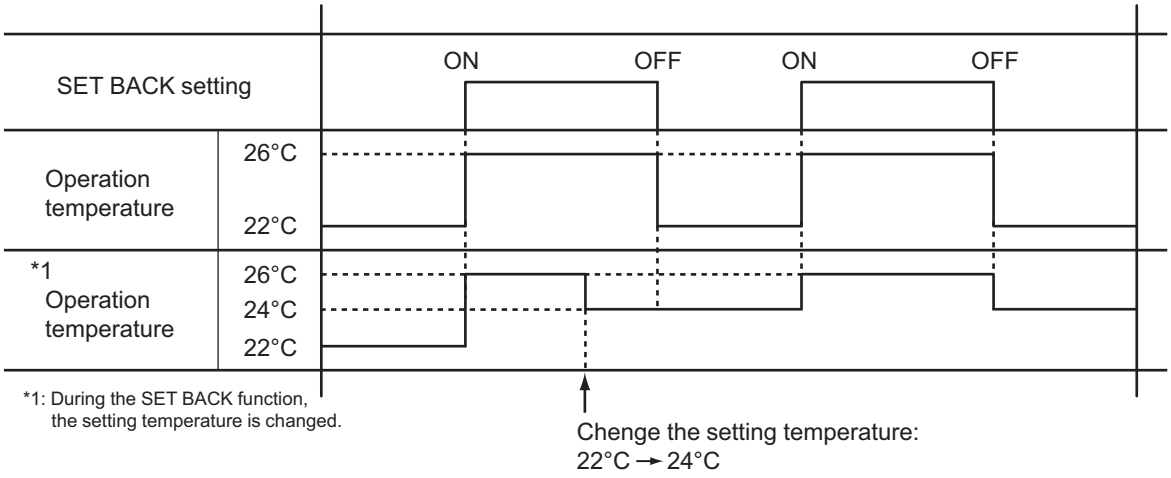
■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

■ Temperature Setback Timer

- The temperature setback timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The temperature setback timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 18°C even if the SET BACK temperature is set to 17°C or lower.

Case of Temperature Setback Timer on the Cooling operation. (Setting temperature :22°C, SET BACK temperature :26°C)



6. Various control

6-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted
Operation mode
Setting temperature
Fan mode setting
Timer mode and set time (set by wireless remote controller)
Airflow direction setting
Swing
ECONOMY operation
Outdoor low noise operation
Human sensor for energy saving

CONTROL AND FUNCTIONS

6-2. MANUAL AUTO operation

When the wireless remote controller is lost or battery power dissipated, this function will work without the remote controller.

When MANUAL AUTO button is pressed more than 3 seconds and less than 10 seconds, MANUAL AUTO operation starts as shown in the table below. To stop operation, press the MANUAL AUTO button for 3 seconds.

Operation mode	Auto changeover
Fan mode	AUTO
Timer mode	Continuous (no timer setting available)
Setting temperature	24°C
Horizontal louver setting	Standard
SWING	Off
ECONOMY	Off

6-3. Forced cooling operation

The outdoor unit may not operate depending on the room temperature.

When FORCED COOLING OPERATION button is pressed more than 10 seconds, forced cooling operation starts as shown in the table below.

Operation mode	Cooling
Fan mode	HIGH
Timer mode	Continuous (no timer setting available)
Setting temperature	24°C
Horizontal louver setting	Standard
SWING	Off
ECONOMY	Off

- During the forced cooling operation, it operates regardless of room temperature sensor.
- The operation indicator lamp and the timer indicator lamp blink simultaneously during the forced cooling operation.
  They blink for 1 second ON and 1 second OFF on both the operation indicator lamp and the timer indicator lamp (same as test operation).

By performing one of the following action, test operation will be canceled:

- Pressing the remote controller START/STOP button
- Pressing FORCED COOLING OPERATION button for 3 seconds
- 60 minutes passed after starting forced cooling operation

CONTROL AND FUNCTIONS

6-4. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller.

The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry
Target temperature	Setting temperature +1°C

6-5. POWERFUL operation

The POWERFUL operation starts by pressing POWERFUL button on the remote controller.

The indoor unit and outdoor unit operate at maximum power as shown in the table below.

Rotation number of compressor		Maximum
Fan mode		POWERFUL
Horizontal louver setting	Cooling	3
	Dry	

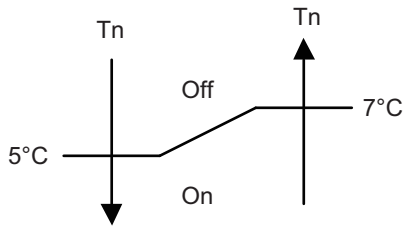
Release condition:

Room temperature ≤ Setting temperature -1.5°C or Operation time has passed 20 minutes.

6-6. Compressor preheating

By preheating the compressor, warm airflow is quickly discharged when the operation is started.

- **Triggering condition**
  - 30 minutes after compressor stopped.
  - When the jumper wire (J600) is disconnected:



6-7. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 52 and 480 pulses

NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

CONTROL AND FUNCTIONS

6-8. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

- **Model: AOBG09CMCA**

Retry number	5
Retry set number	16

- **Model: AOBG12CMCA**

Retry number	10
Retry set number	10

When the compressor fails to start in the retry set number above, the compressor is stopped.

6-9. Human sensor for energy saving

If no one enters the room for the set time, the set temperature is automatically controlled. (When someone comes back into the room, the human sensor detect this, and automatically revert to the original settings.)

Operation mode	Operation details (If there is no one in the room for a while)
Cooling/Dry	The setting temperature is increased by maximum 2°C. (Maximum setting temperature: 30°C)
Auto	Energy saving function is performed automatically for the selected mode (cool/dry).

Details about detection with the human sensor:

The human sensor detects whether there are people in the room by looking for movement by people in the room.

6-10. Outdoor unit low noise operation

The outdoor unit low noise operation functions by OUTDOOR UNIT LOW NOISE button on the remote controller.

This operation stops the PFC control, and changes the current value.

Operation mode	Current	
	Trigger condition	Release condition
Cooling/Dry mode	1.9 A	1.4 A

CONTROL AND FUNCTIONS

7. Various protections

7-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit indicator lamp starts blinking.

- **Model: AOBG09CMCA**

Trigger condition	104°C	101°C
Compressor frequency	-20 rps/120 seconds	-3 rps/60 seconds
Release condition	101°C	
Compressor protection temperature	110°C	

CONTROL AND FUNCTIONS

- **Model: AOBG12CMCA**

Trigger condition	104°C
Compressor frequency	-20 rps/120 seconds
Release condition	101°C
Compressor protection temperature	110°C

7-2. Anti-freezing control (cooling and dry mode)

The rotation number of compressor is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		4°C
Release condition	Outdoor temp. ≥ 10°C*1 Outdoor temp. ≥ 12°C*2	7°C
	Outdoor temp. < 10°C*1 Outdoor temp. < 12°C*2	13°C

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

7-3. Current release control

The rotation number of compressor is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The rotation number of compressor returns according to the operation mode, when the current becomes lower than the release value.

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	50°C ≤ Ta	4.0 A	3.5 A
	46°C ≤ Ta < 50°C	4.0 A	3.5 A
	40°C ≤ Ta < 46°C	5.0 A	4.5 A
	12°C ≤ Ta < 40°C	6.0 A	5.5 A
	2°C ≤ Ta < 12°C	6.0 A	5.5 A
	Ta < 2°C	6.0 A	5.5 A

7-4. Cooling pressure over-rise protection

When the outdoor unit heat exchanger temperature reaches trigger condition below, the compressor is stopped and trouble display is performed.

Trigger condition	65°C

CONTROL AND FUNCTIONS

7-5. Low outdoor temperature protection

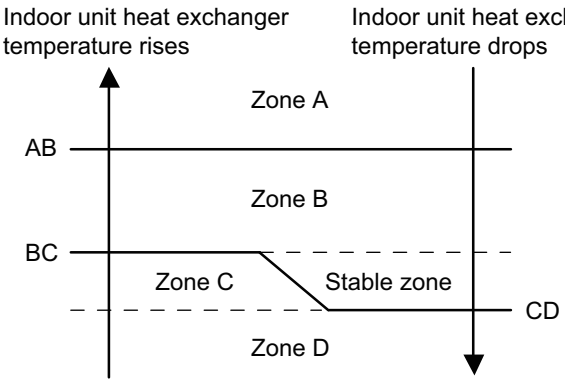
When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

Operation mode	Cooling/Dry
Trigger condition	-15°C
Release condition	-10°C

7-6. High temperature and high pressure release control

The compressor is controlled as follows.

■ Model: AOBG09CMCA

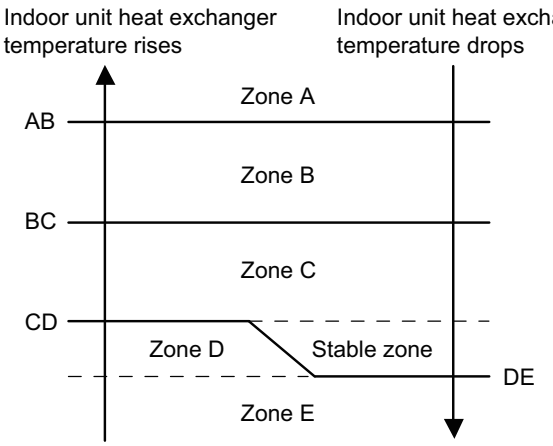


AB: 63°C
BC: 61°C
CD: 59°C

Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The rotation number of compressor is decreased.	-3 rps/60 sec.
Zone C	The protection is released and the operation is returned to normal mode.	
Zone D		

■ Model: AOBG12CMCA

- **Cooling mode**



AB: 61°C
BC: 60°C
CD: 59°C
DE: 54°C

Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The compressor frequency is decreased.	-30 rps/30 sec.
Zone C		-5 rps/60 sec.
Zone D	The protection is released and the operation is returned to normal mode.	
Zone E		

CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

5. FILED WORKING

CONTENTS

5. FILED WORKING

1. Function settings (for indoor unit)

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using wireless remote controller

The function number and the associated setting value are displayed on the LCD of the remote controller. Follow the instructions written in the local setup procedure supplied with the remote controller, and select appropriate setting according to the installation environment.

Before connecting the power supply of the indoor unit, reconfirm following items:

- Cover for the electrical enclosure on the outdoor unit is in place.
- There is no wiring mistake.
- Piping air tightness test and vacuuming have been performed firmly.
- All the necessary wiring work for outdoor unit has been finished.

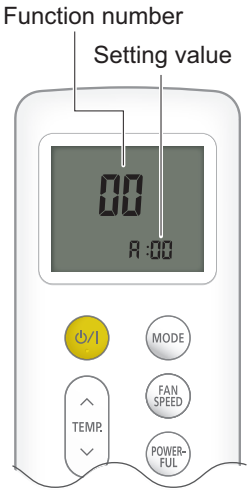
After reconfirming the items listed above, connect the power supply of the indoor unit.

NOTES:

- Settings will not be changed if invalid numbers or setting values are selected.
- When optional wired remote controller is used, refer to the installation manual enclosed with the remote controller.

Entering function setting mode:

While pressing the FAN SPEED button and TEMP. (∧) button simultaneously, press the RESET button to enter the function setting mode.



Selecting the function number and setting value:

1. Press MODE button.
2. Press the TEMP. (∧) (∨) buttons to select the function number. (Press MODE button to switch between the left and right digits.)
3. Press the FAN SPEED button to proceed to value setting. (Press FAN SPEED button again to return to the function number selection.)
4. Press the TEMP. (∧) (∨) buttons to select the setting value. (Press MODE button to switch between the left and right digits.)
5. Press the POWERFUL button once. Please confirm the beeping sound.
6. Press the START/STOP button once to fix the Function setting. Please confirm the beeping sound.
7. Press the RESET button to cancel the function setting mode.
8. After completing the function setting, be sure to disconnect the power supply and then reconnect it.

⚠ CAUTION

After disconnecting the power supply, wait 30 seconds or more before reconnecting it. The function setting will not become active unless the power supply is disconnected and then reconnected.

FIELD WORKING

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	00	Remote controller address setting
2)	11	Filter sign
3)	30	Room temperature sensor control for cooling
4)	40	Auto restart
5)	42	Room temperature sensor switching
6)	44	Remote controller custom code
7)	46	External input control
8)	48	Room temperature sensor switching (Aux.)
9)	49	Indoor unit fan control for energy saving for cooling

1) Remote controller address setting

NOTE: This setting is configurable only by wireless remote controller, but not configurable by Polar 3-wired remote controller.

Multiple indoor units can be operated by using one wired remote controller.

Set the unit number of each indoor unit.

Function number	Setting value	Setting description	Factory setting
00	00	Unit no. 0	♦
	01	Unit no. 1	
	02	Unit no. 2	
	03	Unit no. 3	
	04	Unit no. 4	
	05	Unit no. 5	
	06	Unit no. 6	
	07	Unit no. 7	
	08	Unit no. 8	
	09	Unit no. 9	
	10	Unit no. 10	
	11	Unit no. 11	
	12	Unit no. 12	
	13	Unit no. 13	
	14	Unit no. 14	
	15	Unit no. 15	

NOTES:

- When connecting Polar 3-wired remote controller, set the remote controller address in the order of 0, 1, 2, ..., and 15.
- When different type of indoor units (such as wall mounted type and cassette type, cassette type and duct type, or other combinations) are connected using group control system, some functions may no longer be available.

FIELD WORKING

2) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	♦

3) Room temperature sensor control for cooling

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

Function number	Setting value	Setting description	Factory setting
30	00	Standard	♦
	01	Slightly lower control	
	02	Lower control	
	03	Higher control	

4) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	♦
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

5) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	♦
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTE: Remote controller sensor must be turned on by using the remote controller.

6) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	♦
	01	B	
	02	C	
	03	D	

7) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode	♦
	01	(Setting prohibited)	
	02	Forced stop mode	

8) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	♦
	01	Wired remote controller	

9) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	♦

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTE: Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter. To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

FIELD WORKING

1-2. Custom code setting for wireless remote controller

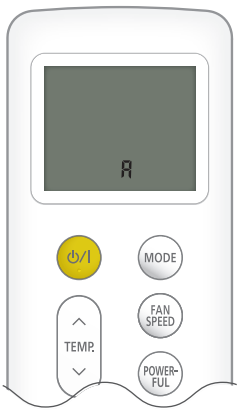
To interconnect the air conditioner and the wireless remote controller, assignment of the custom code for the wireless remote controller is required.

NOTE: Air conditioner cannot receive a signal if the air conditioner has not been set for the custom code.

When 2 or more air conditioners are installed in a room, and the remote controller is operating an air conditioner other than the one you wish to set, change the custom code of the remote controller to operate only the air conditioner you wish to set. (4 selections possible.)

Confirm the setting of the remote controller custom code and the function setting. If these do not match, the remote controller cannot be used to operate for the air conditioner.

1. Press the START/STOP button until only the clock is displayed on the remote controller display.
2. Press the MODE button for at least 5 seconds to display the current custom code. (Initially set to A.)
3. Press the TEMP. (∧) (∨) buttons to change the custom code between A →b →c →d. Match the code on the display to the air conditioner custom code. (Initially set to A.)
4. Press the MODE button again to return to the clock display. The custom code will be changed.



NOTES:

- If no button is pressed within 30 seconds after the custom code is displayed, the system returns to the original clock indicator. In this case, start again from step 1.
- The air conditioner custom code is set to A prior to shipment. To change the custom code, contact your retailer.
- If you do not know the assigned code for the air conditioner, try each of the custom code (A →b →c →d) until you find the code which operates the air conditioner.

FIELD WORKING

2. External input and output (for indoor unit)

With using external input and output functions, this product can be operated inter-connectedly with an external device.

Connector	Input	Output	Remarks
CNA01	Control input	—	See external input/output settings for details.
CNB01	—	Operation status output	
CNB02	—	Error status output	

2-1. External input

With using external input function, some functions on this product can be controlled from an external device.

- “Operation/Stop” mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 150 m.
- The wire connection should be separate from the power cable line.

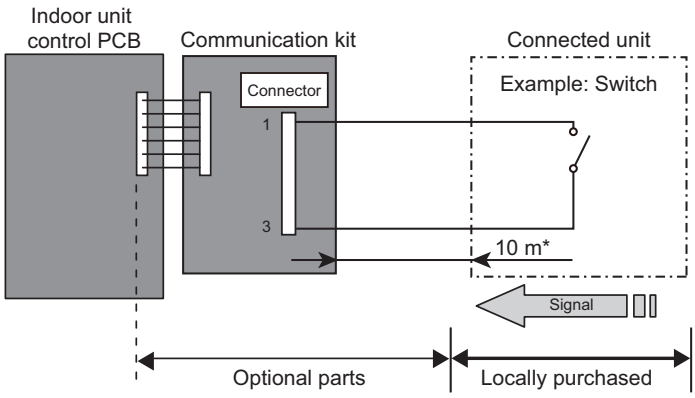
■ Control input (Operation/Stop or Forced stop)

The air conditioner can be remotely operated by means of the following on-site work.

Unit operation is started at the following contents by adding the contact input of a commercially available on/off switch to a connector on the external control PCB and turning it on.

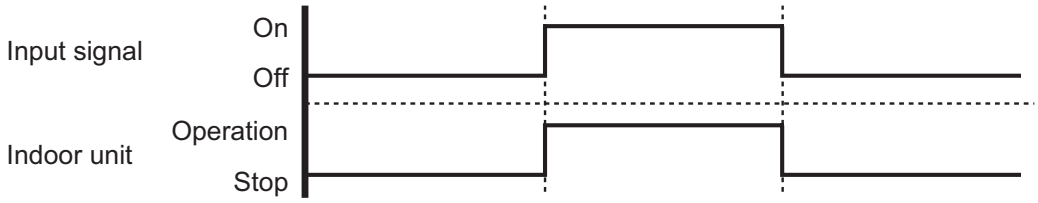
Unit operation	Initial setting after power is on	Starting mode other than initial setting
Operation mode	Auto changeover	Mode at previous operation
Set temperature	24 °C	Temperature at previous operation
Airflow mode	AUTO	Mode at previous operation
Air direction (swing)	Standard air direction (swing OFF)	Air direction at previous operation

- **Circuit diagram example:**

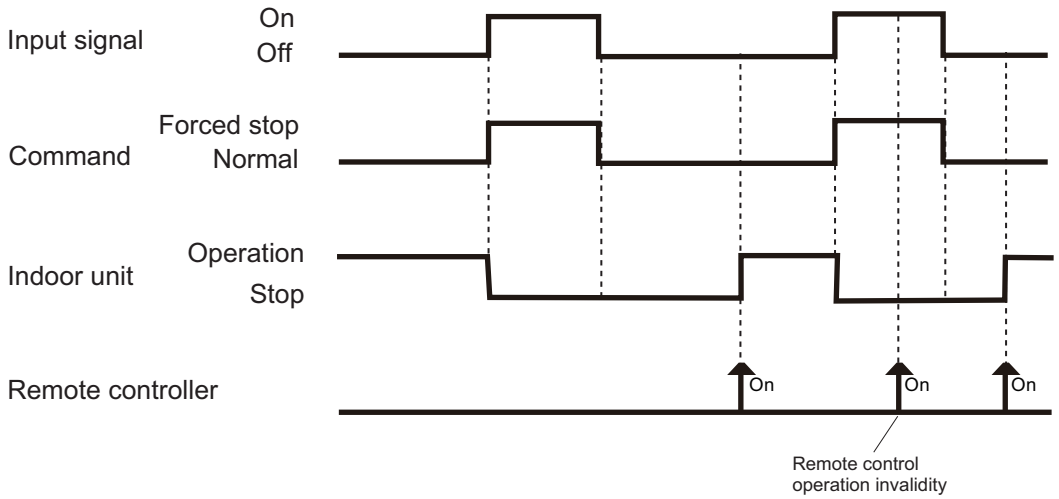


- Contact capacity: DC 24 V or more, 10 mA or more.
- *: Make the distance from the PCB to the connected unit within 10 m.
- Use non-polar relays and switches.

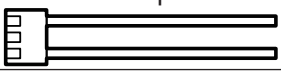
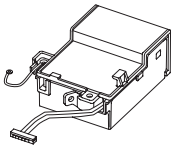
- **When function setting is “Operation/Stop” mode:**



- **When function setting is “Forced stop” mode:**



- **Optional part:**

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ5	External input wire 
Communication Kit	UTY-XCBXZ2	

* For operating the external function, the wall mounted type requires the communication kit in addition to the wire (UTY-XWZXZ5).

FIELD WORKING

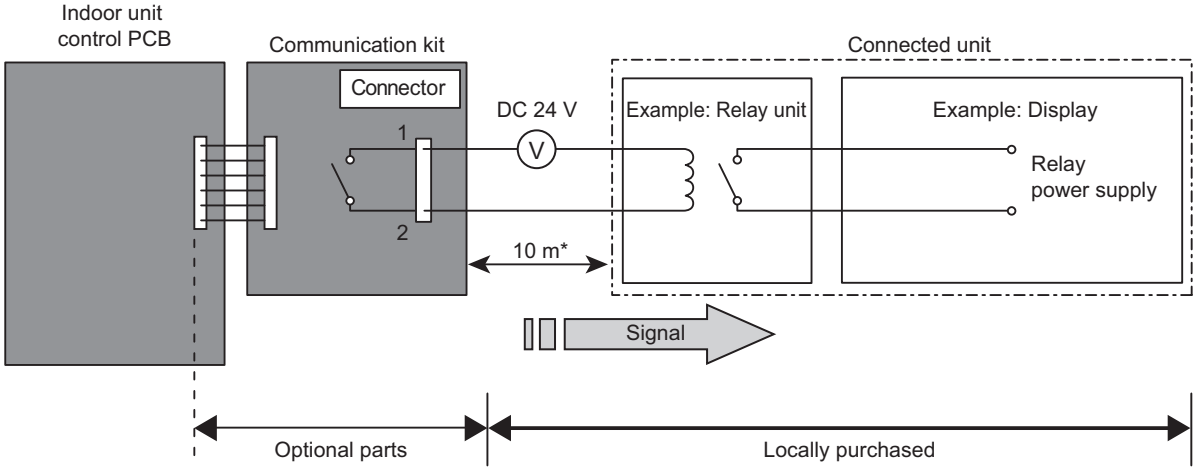
2-2. External output

With using external output function, operating status of this product can be transmitted to the external device, and also, this product can be inter-connected with the external device.

■ Operation status output

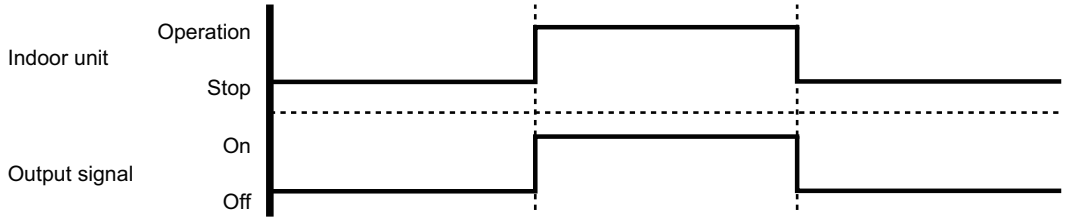
Air conditioner operation status signal can be output.

- **Circuit diagram example:**

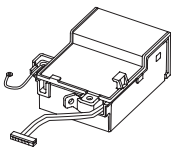


– *: Make the distance from the PCB to the connected unit within 10 m.

– Relay spec: Max. DC 24 V, 10 mA to less than 500 mA.



- **Optional part:**

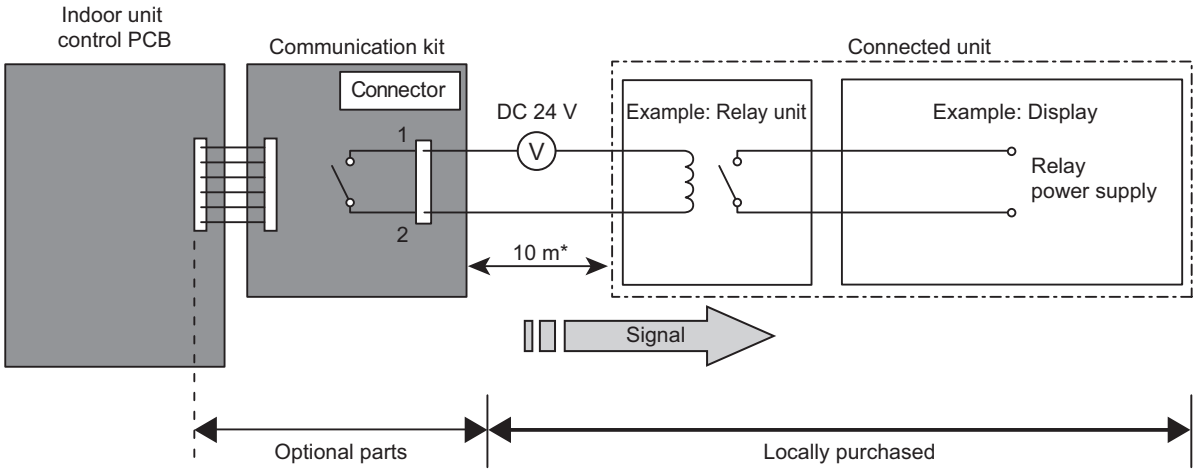
Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ5	External output wire 
Communication Kit	UTY-XCBXZ2	

* For operating the external function, the wall mounted type requires the communication kit in addition to the wire (UTY-XWZXZ5).

■ Error status output

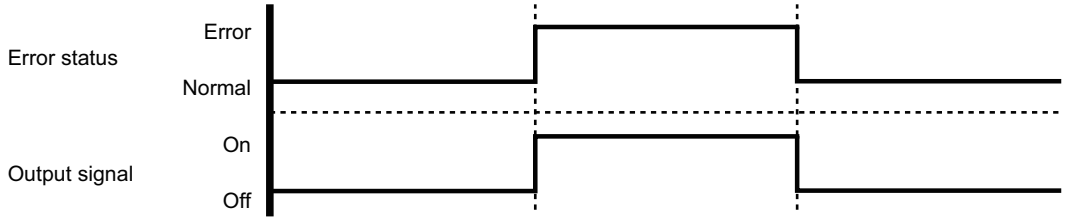
Air conditioner error status signal can be output.

- **Circuit diagram example:**

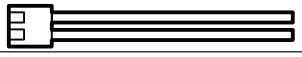
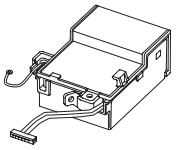


– *: Make the distance from the PCB to the connected unit within 10 m.

– Relay spec: Max. DC 24 V, 10 mA to less than 500 mA.



- **Optional part:**

Part name	Model name	Exterior
External Connect Kit	UTY-XWZXZ5	External output wire 
Communication Kit	UTY-XCBXZ2	

* For operating the external function, the wall mounted type requires the communication kit in addition to the wire (UTY-XWZXZ5).

FIELD WORKING